Partner on iOS
version 1.4.0
User Manual

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Table of Contents

Part 1. Welcome to Your Partner on iOS v1.4.0 Manual 5

Part 2. If You Are New to iOS Devices 7

Part 3. Install the App 9

Part 4. Start the App 13

Part 5. Partner on iOS: iPad 15

5.1 Start Using Partner on iOS 15

5.1.1 Load a Map for the First Time 16

5.1.2 Update Your Map 19

5.2 Meet the Partner on iOS Display 19

5.3 Navigate the Map 24

5.3.1 Zoom 25

5.3.2 Pan 28

5.4 Get Information from the Map 29

5.4.1 Navigate 29

5.4.2 Find 30

5.4.3 Move through a Selection Stack 33

5.5 Use Apple Location Services in Partner on iOS 35

5.5.1 Pan to Your Location 38

5.5.2 Track Your Position 39

5.5.3 Find a Route 40

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Part 6. Partner on iOS: iPhone and iPod Touch 43

6.1 Start Using Partner on iOS 43

6.1.1 Load a Map for the First Time 44

6.1.2 Update Your Map 48

6.2 Meet the Partner on iOS Display 48

6.3 Navigate the Map 57

6.3.1 Zoom 58

6.3.2 Pan 60

6.4 Get Information from the Map 61

6.4.1 Navigate 62

6.4.2 Find 65

6.4.3 Move through a Selection Stack 68

6.5 Use Apple Location Services in Partner on iOS 70

6.5.1 Pan to Your Location 73

6.5.2 Track Your Position 74

6.5.3 Find a Route 76

Part 7. FAQ 79

Part 8. Useful Links 81

Index 83

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Part 1. Welcome to Your Partner on iOS v1.4.0 Manual

Partner on iOS gives you full access to your map and data on an Apple® mobile device without an Internet connection. You will soon find using *Partner on iOS* has become second nature. You will move around your maps, select map items, and view information about them without thinking. With a network connection, seeing and tracking your position, routing, updating your map are easy. This document gets you started. It will be a useful reference later.

Note — The maps presented in this document are examples only. Maps for your organization will be different.

Manual Conventions

Terms

cursor — Denotes your position in an area requiring a typed entry. It displays as a blinking vertical line.

tap, select, or choose — Directs you to tap your finger on the screen.

double tap — Specifies you tap the screen twice in the same place.

drag — This action results in moving something from one place to another on screen. Use your finger to tap, hold and drag a list, switch, or screen item to a new position. Remove your finger from the screen when you reach your destination.

swipe — Place four fingers on the screen. Quickly drag them right or left to switch to another screen.

Use of Fonts and Style

- Computer specific items such as selection menus, buttons, window names, and

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messages are displayed in the **Courier New bold** font.

- New or possibly unfamiliar terms are shown in *italics* when encountered the first time.
- Items you supply to the computer (Search bar entries, for example) are placed in quotes. For example, Type "meter".

Menu Selection

When directed to make a series of selections to complete a task, the selections will be stated in order from first to last and separated by a right angle bracket **>**. For example, **Settings>Location>Enable>ON**, directs you make four selections.

1. **Settings** panel
2. **Location** pane
3. **Enable** switch
4. **ON** position

Note — Sometimes a 'selection' orients you to a place in the interface rather than requiring you to tap something. In the above example, The second 'selection' (**Location** pane) is actually a position in the **Settings** panel and does not require any tap or input. It is intended to guide you to the area containing the third selection (**Enable** switch).

Procedures

Numbered step-by-step directions are preceded by the following Partner symbol and heading.

Here's How

Notes, Tips, and Warnings, Troubleshooting

Special messages are labeled as Notes, Tips, Warnings, or Troubleshooting and are presented inside page wide lines as follows.

Note — The maps, forms, and reports presented in this document are examples only. Maps, forms, and reports for your organization will be different.

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Part 2. If You Are New to iOS Devices

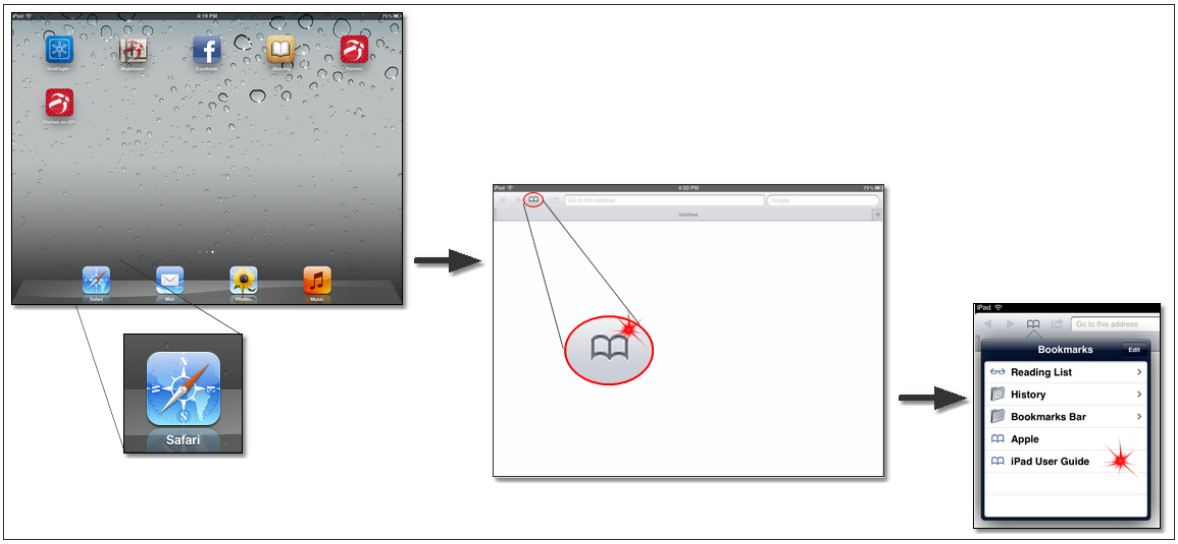
Apple iOS® devices are extremely easy to use once you know your way around. At first, though, the simplicity of the interface may mask the power of each device. Apple's User Guides explain many features and controls that you might not discover for yourself. Instructions for accessing your User Guide and specific topics pertinent to using *Partner on iOS* follow.

Open the Safari Bookmark

The User Guide for your device comes as a built-in Safari® bookmark. To view it, an internet connection is required. The following steps open the User Guide. The illustrations are of the iPad®, but the iPhone® and iPod touch® work similarly.

Here's How

1. Tap the Safari icon on your Home screen to open the browser.
2. Tap the Safari book symbol. A list of bookmarks opens.
3. Tap **`iPad User Guide`**. The document opens.



4. To scroll, place a finger on the screen and drag up or down. This brings topics into view that are off screen.

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Topics Pertinent to Using *Partner on iOS*

While all information in the User Guides is useful, certain items are essential for *Partner on iOS*. Become familiar with the following topics.

iOS 5®

Topic (left side of screen)	**Subtopic** (right side of screen)
At a Glance	Using the Multi-Touch™ screen (scroll)
Settings (scroll)	Location Services
*Maps (scroll)	All subtopics

*iOS 5 provides the Google Maps™ app

iOS 6®

Topic (left side of screen)	**Subtopic** (right side of screen)
Basics	Using Apps
Settings	Privacy (Location Services)
Maps*	All subtopics

*iOS 6 provides the Apple Maps® app

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Part 3. Install the App

Download *Partner on iOS* from the App Store℠ to your device using the Internet. Even though the app is free, an Apple ID® is required. The following steps use pictures of the iPad as examples, but the iPhone and iPod touch work similarly.

Here's How

1. Tap the App Store icon on your **Home** screen to open it.

2. Tap the **Search** bar in the upper left corner. The pop up keyboard appears.
3. Type "Partner on iOS" using your finger to tap the keys on the screen. Your matches appear as you type.

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4. Tap **Partner on iOS** in the Results. The keyboard closes and your matches appear. Be sure to select your device (**iPad** or **iPhone**) at the top of the screen.
5. Double tap the **FREE** button for the *Partner on iOS* app. The button changes to **INSTALLING**. If you are not already signed in, you may need to enter your Apple ID at this point.

6. When your installation is complete, the **INSTALLING** button changes to say **OPEN**. The *Partner on iOS* app is now installed on your device and the Partner App icon is placed on your Home screen.

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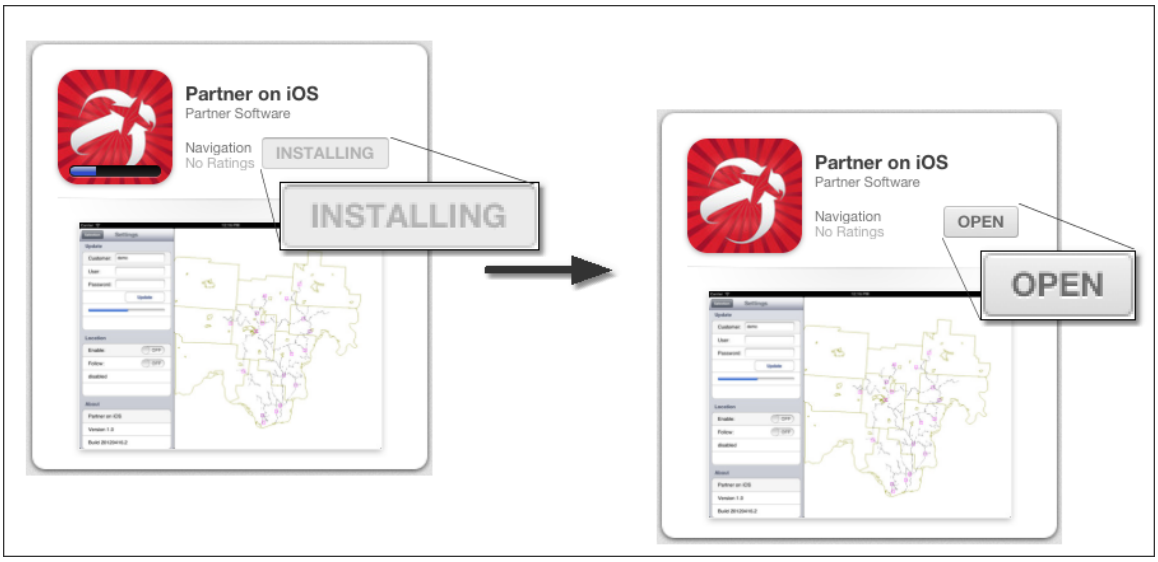
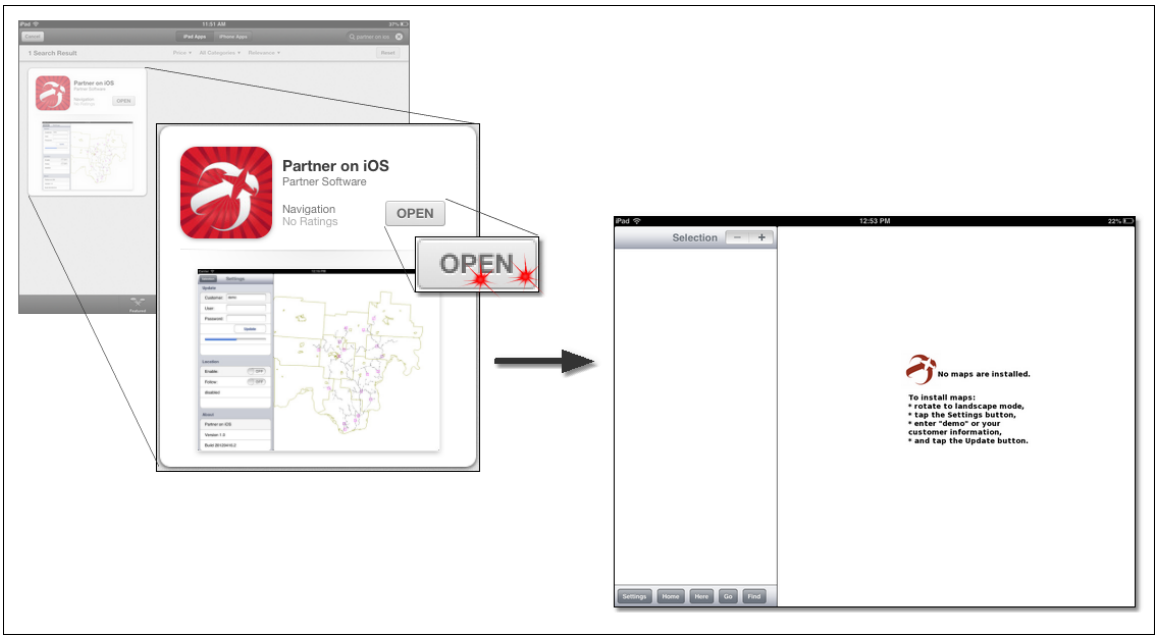


7. Double tap **OPEN**. The App Store window is replaced by *Partner on iOS*.



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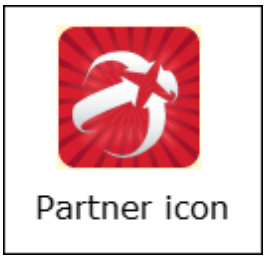
Part 4. Start the App

Once *Partner on iOS* is installed on your device, tap the Partner icon on your Home screen to open the software.

Here's How

1. Find the *Partner on iOS* icon on your **Home** screen.



2. Tap the icon with your finger. You will see a brief view of the Partner logo and then the app opens.

If you just installed your Partner app you must load your map (iPad 16 or iPhone, iPod touch 44). Otherwise, you are now ready to work.

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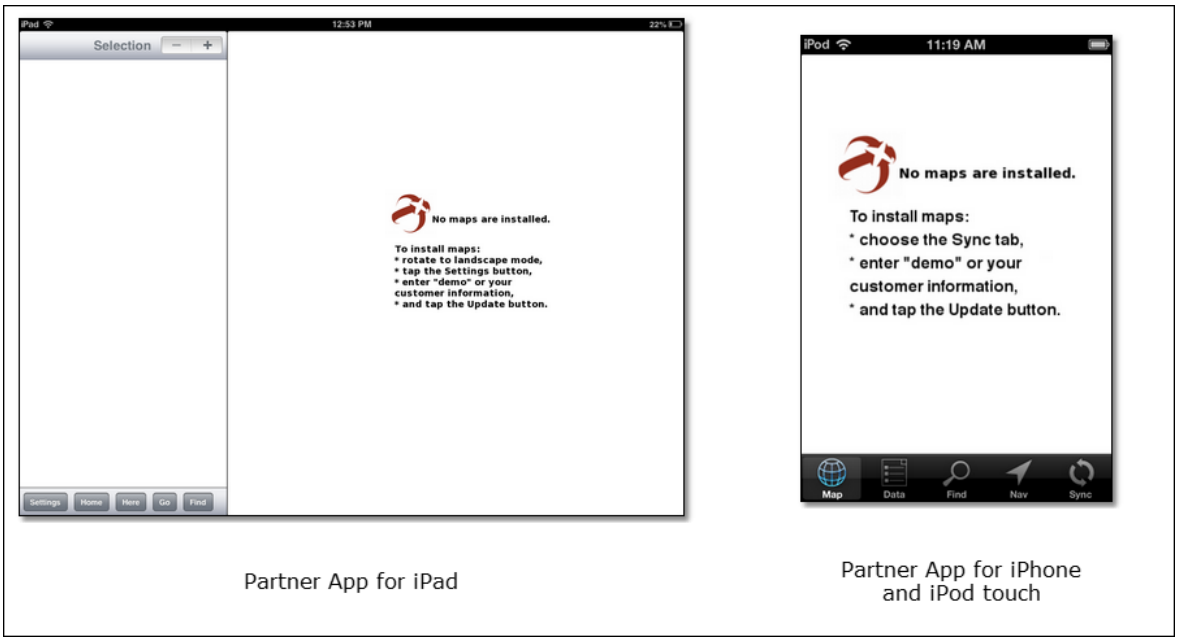
Part 5. Partner on iOS: iPad

The user interface of *Partner on iOS* v1.4 for the iPad is different from the one used for iPhone and iPod touch devices. The iPad interface has a side window for controls and data. The iPhone / iPod touch interface uses a bottom tab bar for controls and different screens to display data. The smaller screen size of the iPhone and iPod touch devices demand an interface that uses less screen space. Instructions for using *Partner on iOS* v1.4 are provided by device due to the differing user interfaces.



5.1 Start Using Partner on iOS

This section explains how to load your map for the first time and how to update your map when your organization changes it.

Partner on iOS is a free app 9 available on the App Store℠. It is useless, however, without a Partner map to view (Partner Basic Platform required). Contact Partner Software Sales (800-964-1833) for more information.

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5.1.1 Load a Map for the First Time

Partner on iOS requires a Partner published map to function. Contact Partner Software Sales (800-964-1833) for more information on obtaining the Partner Basic Platform license and *Partner on iOS* license. Partner provides your Customer, User, and Password information during set up and configuration (see your administrator). Your map downloads from Partner's secure server through the Internet.

Empty App Portrait View

When rotated to portrait view, your newly installed *Partner on iOS* screen shows only a message about installing maps. The **Control window** 19 will appear when the device is rotated to landscape view.

Here's How

1. Tap the Partner icon 13 on your Home screen to start the application.
2. Turn your iPad to landscape view. The **Selection** panel is on the left.

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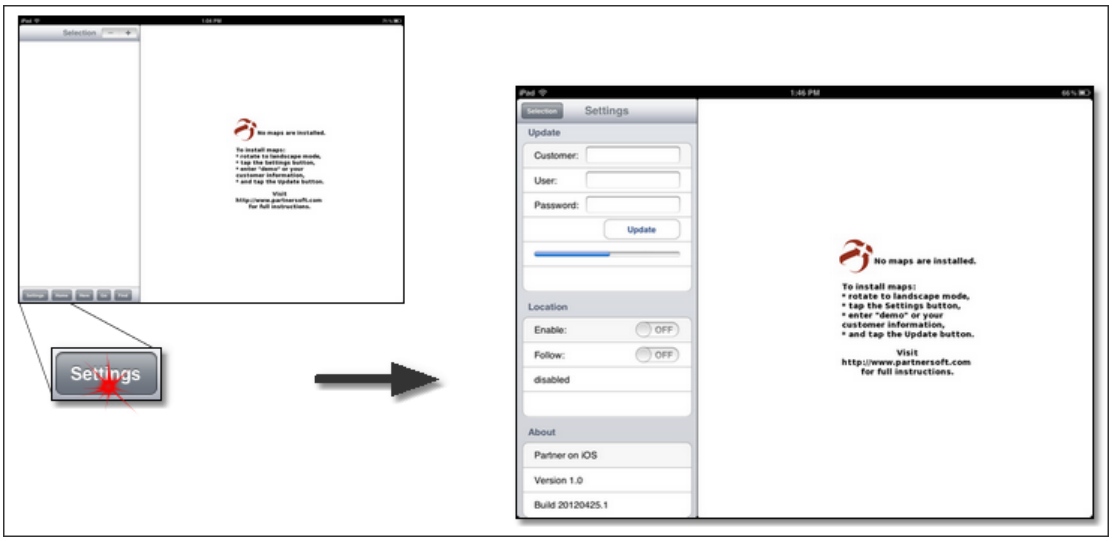
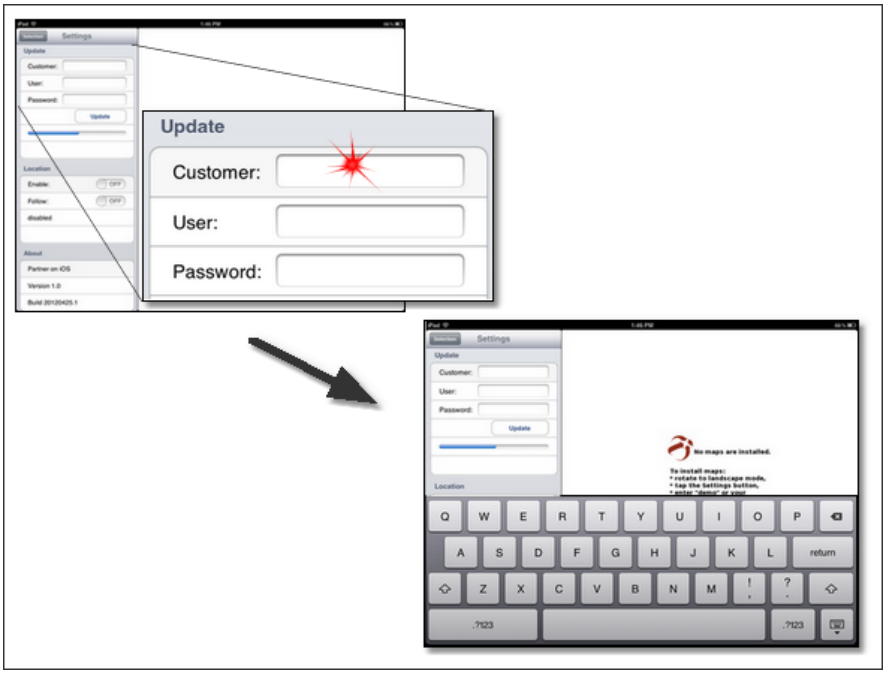
3. Tap the **Settings** button in the lower left corner of the **Selection** panel. The **Settings** panel opens.



4. Under **Update**, tap the **Customer** entry bar. The pop up keyboard appears.
5. Type your Customer ID (provided by Partner at installation).
6. Leave the **User** entry bar blank.
7. Tap the entry bar for **Password** and enter your password.



8. Tap the lower right keyboard button to close the keyboard.

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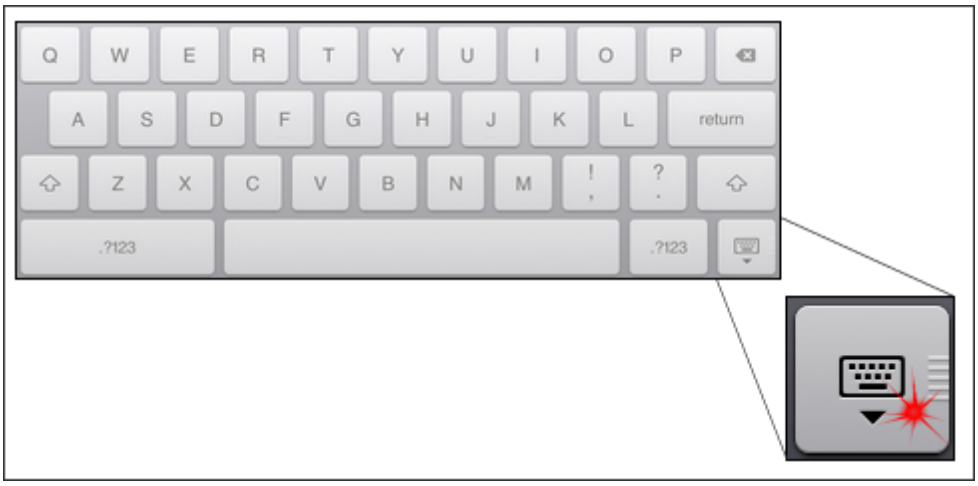
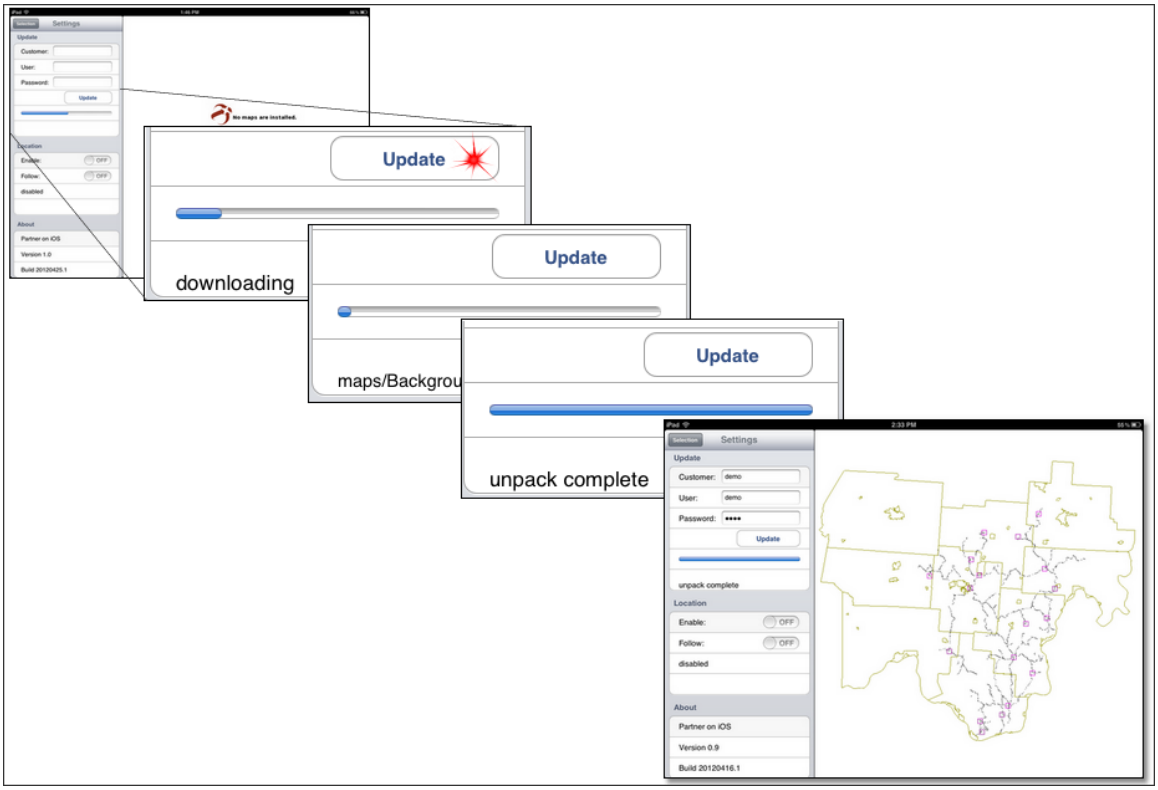


9. Tap the **Update** button. The progress bar shows your download progress. It fills once for the download and then again as it unpacks. When finished, the message **unpack complete** shows under the progress bar and your map opens in the window on the right. Your map is loaded and you are ready to go!



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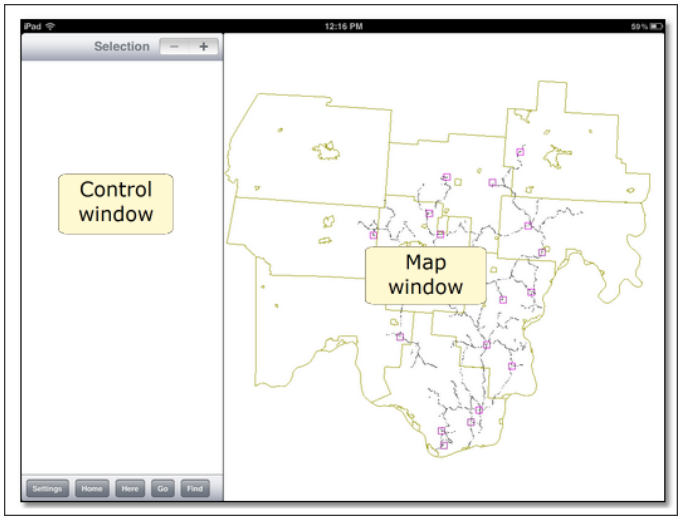
5.1.2 Update Your Map

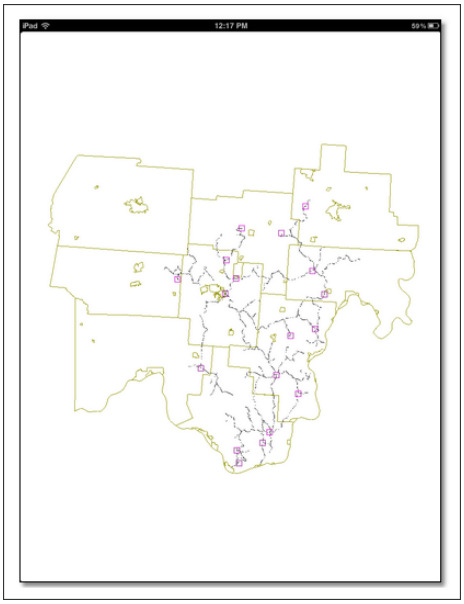
The process to update your map is the same as Load a Map for the First Time. 16 Follow this procedure whenever your organization makes changes to your map to keep your version current and up to date.

5.2 Meet the Partner on iOS Display

The *Partner on iOS* display consists of the **`Control`** and **`Map`** windows. The **`Control`** window is only visible and usable when your device is in landscape position. In portrait view the **`Map`** window occupies the entire iPad screen.



Landscape view



Portrait view

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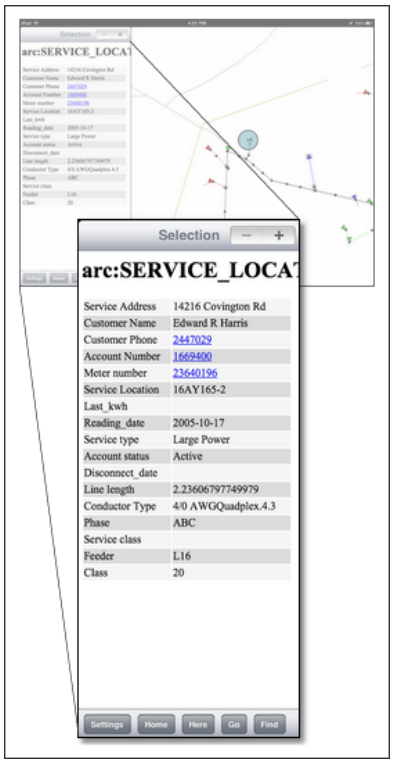
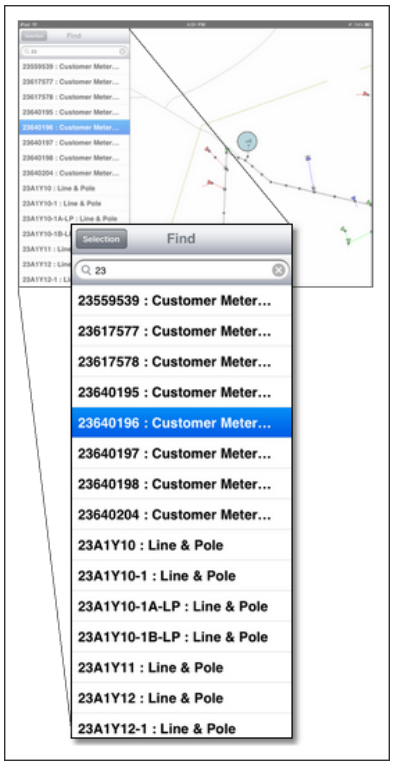
The **Control** window has three panels: the **Settings** panel, the **Selection** panel, and the **Find** panel.

Settings panel



Selection panel



Find panel

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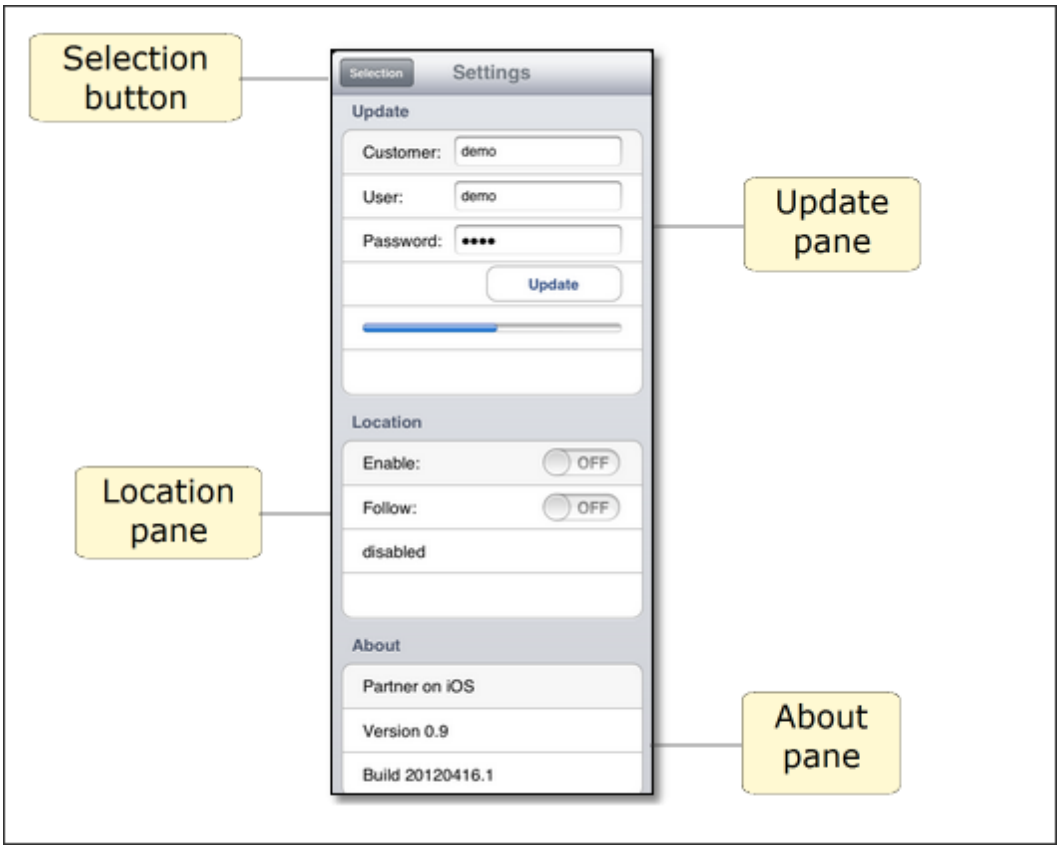
The Settings Panel

The **Settings** panel updates, or loads, your map and enables/disables the **Location** features. It also gives software version information. A button in the top left corner opens the **Selection** panel.



Parts of the Settings panel

Update pane — Downloads a new map from the Internet to your device from Partner's secure server. **Customer**, **User**, and **Password** information are provided by Partner during system installation. The blue bar shows download progress. Download and unpack messages appear below the progress bar.

About pane — Identifies program, version, and build.

Location pane — Contains switches to enable the locator and follow features.

Selection button — Tap to open the **Selection** panel.

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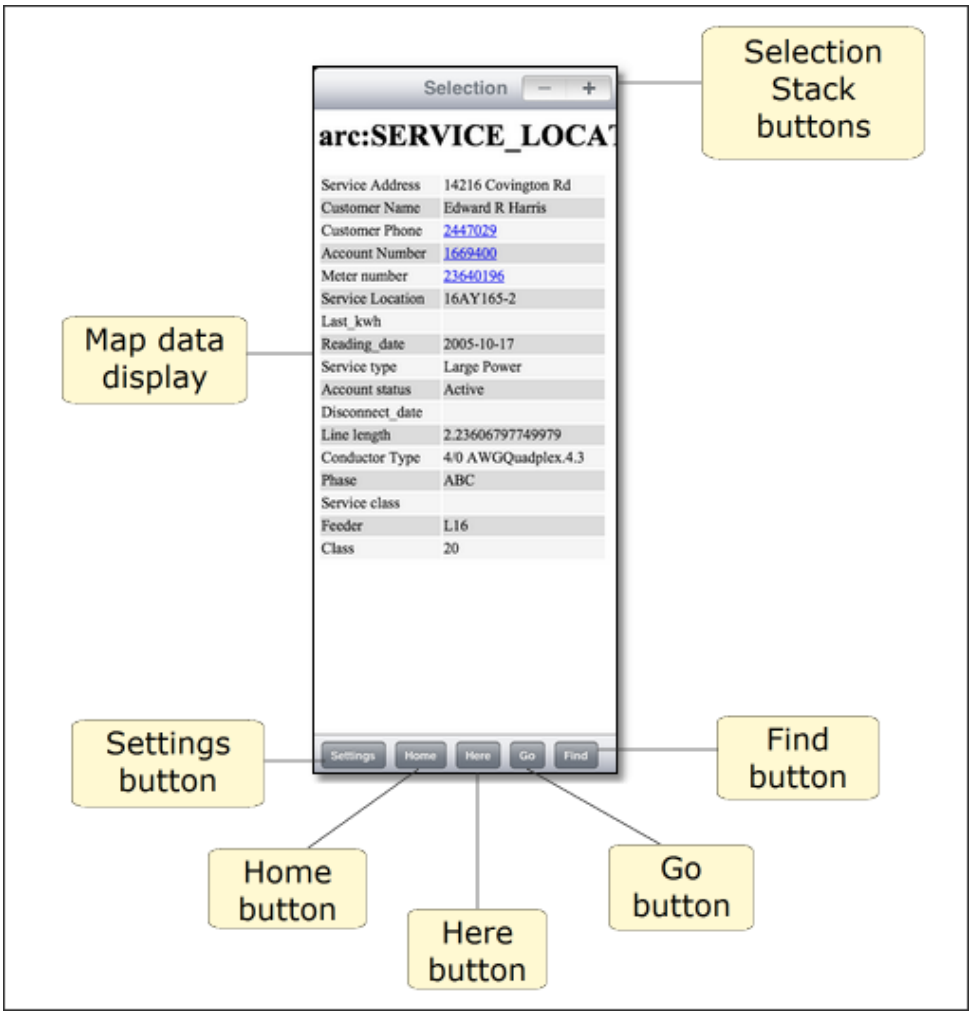
The Selection Panel

The **Selection** panel displays map data and has buttons for moving through a **Selection Stack** list, **Home** (key map) view, **Location** features, as well as the **Settings** and **Find** panels.



Parts of the Selection panel

Selection Stack buttons — Where a location contains multiple map items, for example, a pole, transformer, and security light, it may be difficult to tap exactly the one you want. *Partner on iOS* solves this by listing every item within a specified radius of your tap. The resulting group of items is called a S*election Stack*. The **Selection Stack** buttons move you through the list one item at a time. Each item's data is displayed in the **Selection** panel. Move forward using **+** and backward using **-**. At the the end of the list, the **Selection** display will clear. Use

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the opposite button to move back through the items.

Find button — Opens the **Find** panel.

Go button — Opens the iOS-provided maps app and displays the route from your location to a selected Partner map item. A map item must be selected in your Partner map before tapping **Go**. Network connection required. **Location>Enable** 36 must be turned on.

Here button — Navigates to and marks your location with an arrow. **Location>Enable** 36 must be turned on.

Home button — Navigates immediately to key map view, showing the entire mapped area.

Settings button — Opens the **Settings** panel.

Map data display — Shows information about a selected map item.

The Find Panel

The **Find** panel is composed of a **Selection Panel** button, **Find** entry bar, and **Find Results** list.

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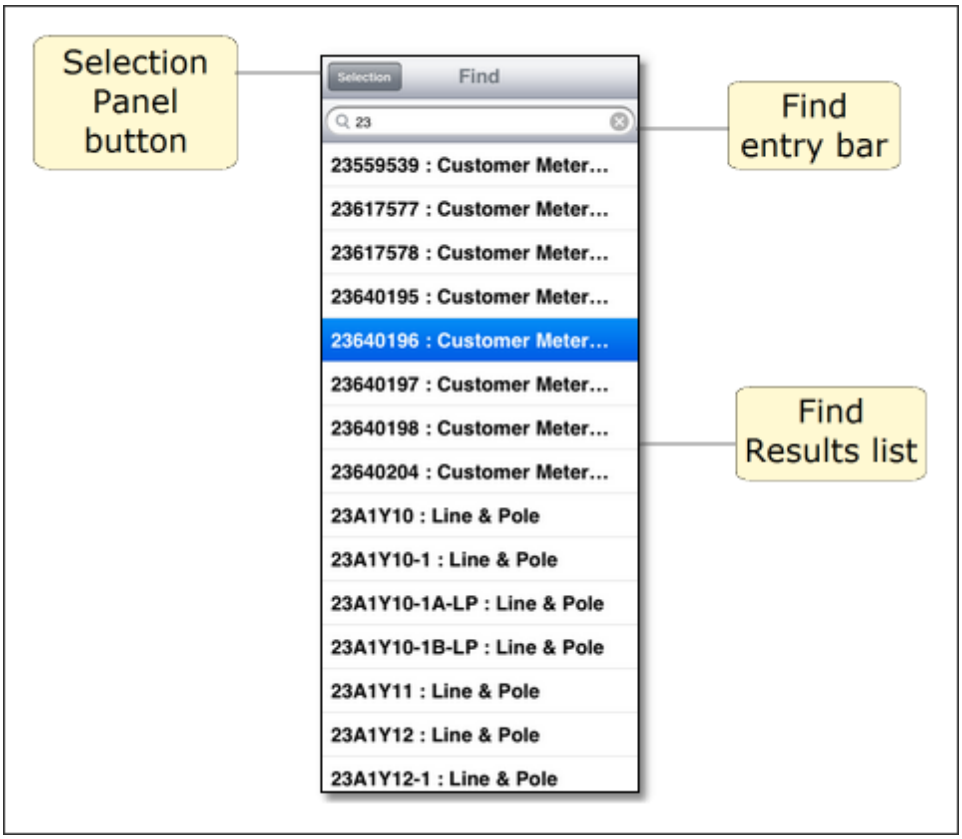

Parts of the Find panel

Find entry bar — Search for a map item by typing unique identifying information here. Matches appear as you type.

Find Results list — Scrollable list of matches for the data entered in the find bar. Tap an item to select. The map pans to the item.

Selection button — Opens the **`Selection`** panel.

5.3 Navigate the Map

The full map of your service area is much larger than the iPad screen can comfortably show. *Partner on iOS* provides a way to change the area visible in the **`Map`** window (*zoom*), and a way to re-center the view (*pan*).

See More or Less Area: Zoom

You may want to see where a transformer is in relation to its substation, so you need to see a large map area. Or you may want to see which pole contains a consumer's

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security light, so you want a close-up view. Changing the amount of area you see is called *zooming*.

Different Zoom, Different Symbols: Levels of Detail

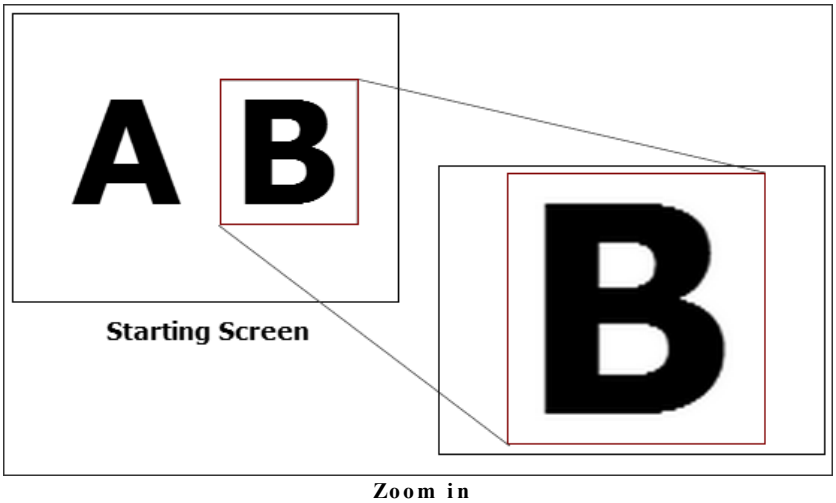
You might want to see a large amount of detail when viewing a small map area. When viewing a large map area, the same level of detail would be overwhelming. *Partner on iOS* adjusts the amount of detail by showing or hiding map symbols as you zoom. Each of these adjustments results in a *level of detail*.

See a Different Location: Pan

Suppose you are looking at a road intersection and want to see what lies north, but that area is currently outside the Map window. Re-centering your view is called *panning*.

5.3.1 Zoom

Zooming increases or decreases the region you see on screen. Zoom in to see a small area in detail such as house locations. Zoom out to show your map from a distant view so you see more area at once. For example, you could look at a county-sized area to see where the subdivisions are.



Zoom in

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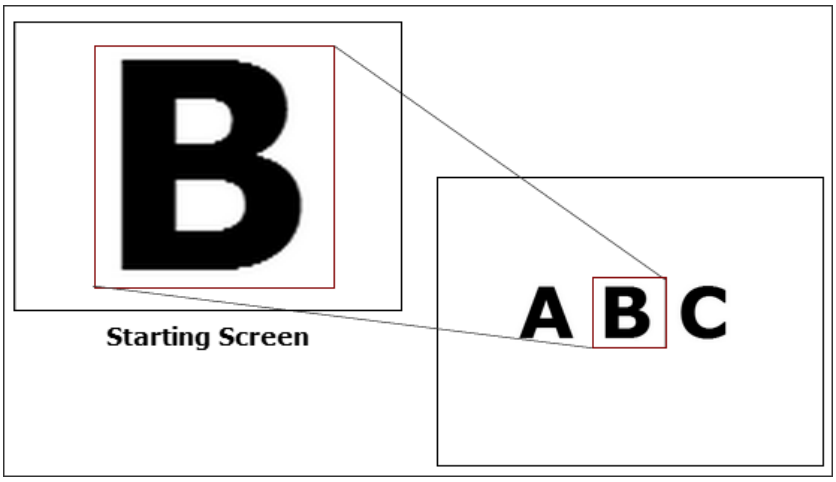
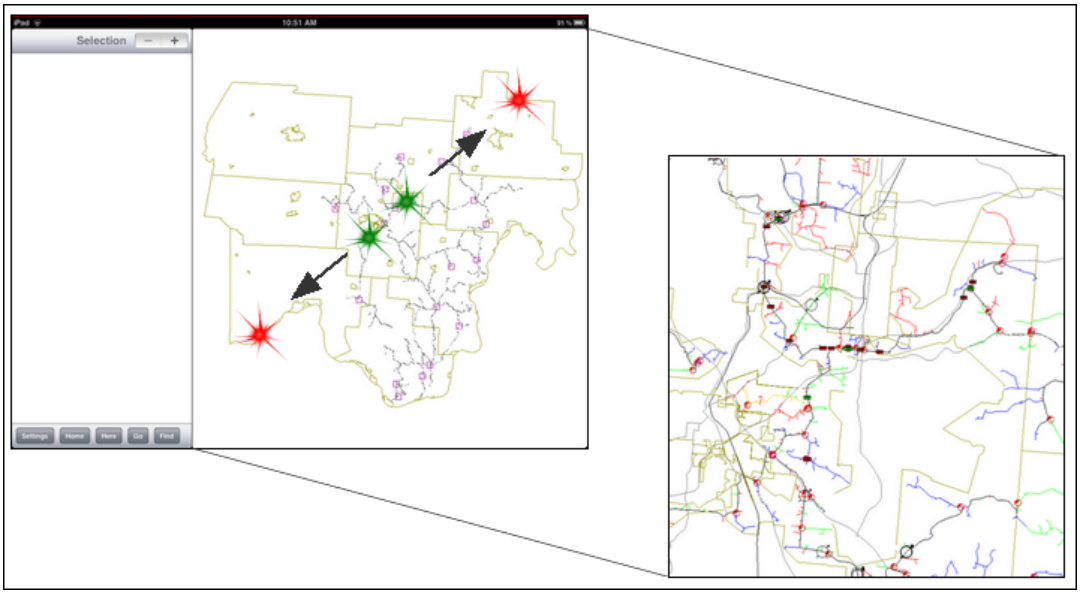


Zoom out

See Things Locally: Zoom In

Use the spread gesture to zoom in.

Here's How



1. Place two closed fingertips on the screen.
2. Slide your fingertips open across the screen.

Less map area is visible on screen, but you can see more detail than before. Repeat the spread gesture as needed.

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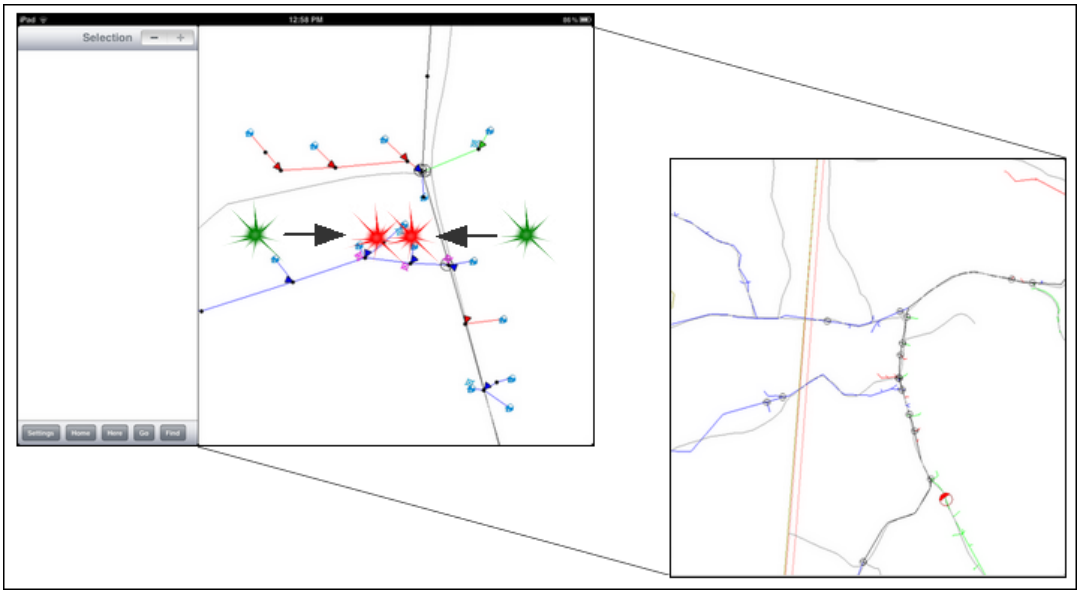
See Things Distantly: Zoom Out

Use the pinch gesture to zoom out.

Here's How



1. Place two open fingertips on the screen.
2. Drag them closed across the screen.

As you zoom out more map area is visible on screen and the symbols you see are more general.

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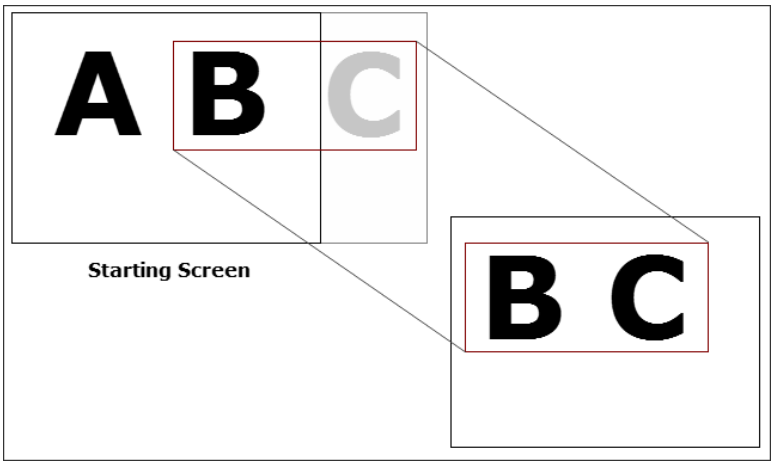
5.3.2 Pan

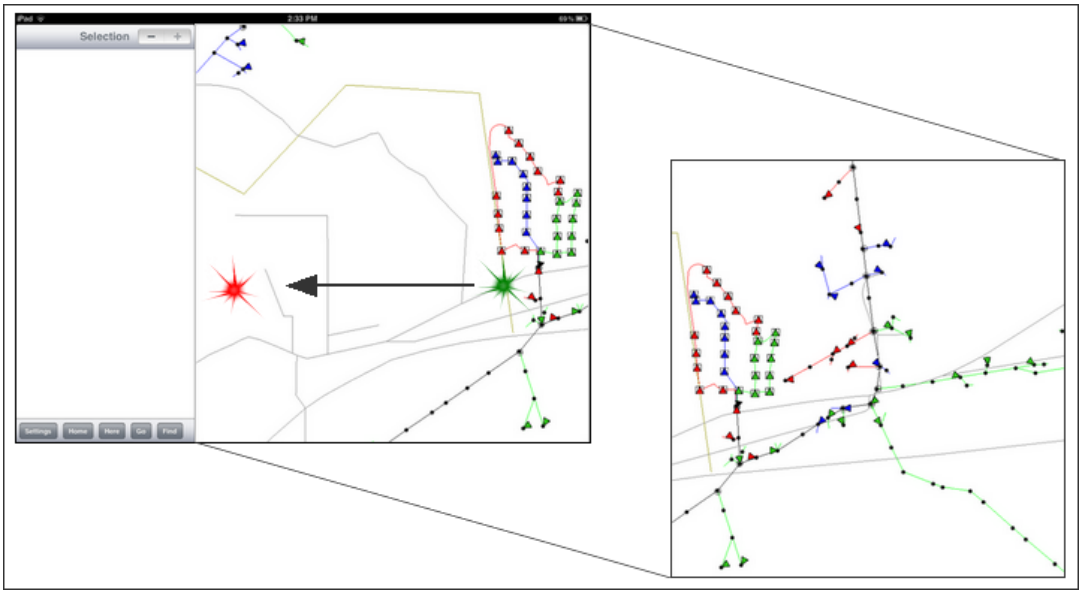
See different map locations by panning. It's like dragging a different portion of your map into view.



Pan to see another location.

Here's How

1. Place a finger on the screen in the direction of the place you want to see next.
2. Drag your finger across the screen in the Map window in the opposite direction of the area you want to see.



The starting map region will slide out of the window as new area slides into view. Repeat the finger-dragging gesture until you can see the area you want.

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5.4 Get Information from the Map

To view information associated with an item on the map, you must select it. *Partner on iOS* provides two approaches to item selection. First, you may navigate to the item and tap it. Second, you may use the **Find** feature. Here you type identifying information and choose the desired item from a list. The **Find** feature centers your map item in the **Map** window and selects it. A filled circle indicates that the item is selected.

Selection Stack

Where a location contains multiple map items, for example, a pole, transformer, and security light, it may be difficult to tap exactly the one you want. *Partner on iOS* solves this by listing every item within a specified radius of your tap. The resulting group of items is called a *Selection Stack*. The **Selection** panel lists the information on a per-item basis. **Selection Stack** 22 buttons allow you to move back and forth through the items.

The **Find** feature, in contrast, selects only the map item you specify, even when it is located in a stack. The **Selection Stack** buttons deselect it. Tapping the stack on screen will give you access to the whole group.

5.4.1 Navigate

Suppose you need to reach a customer. You see the house on your map, but how do you find the contact information? Tap the house, and the information is displayed in the Selection panel.

Here's How

1. Open the **Selection panel** 22.
2. Pan 28 and zoom 25 until you find the map item you want.
3. Tap the item with your finger. A filled circle appears around the symbol indicating selection.

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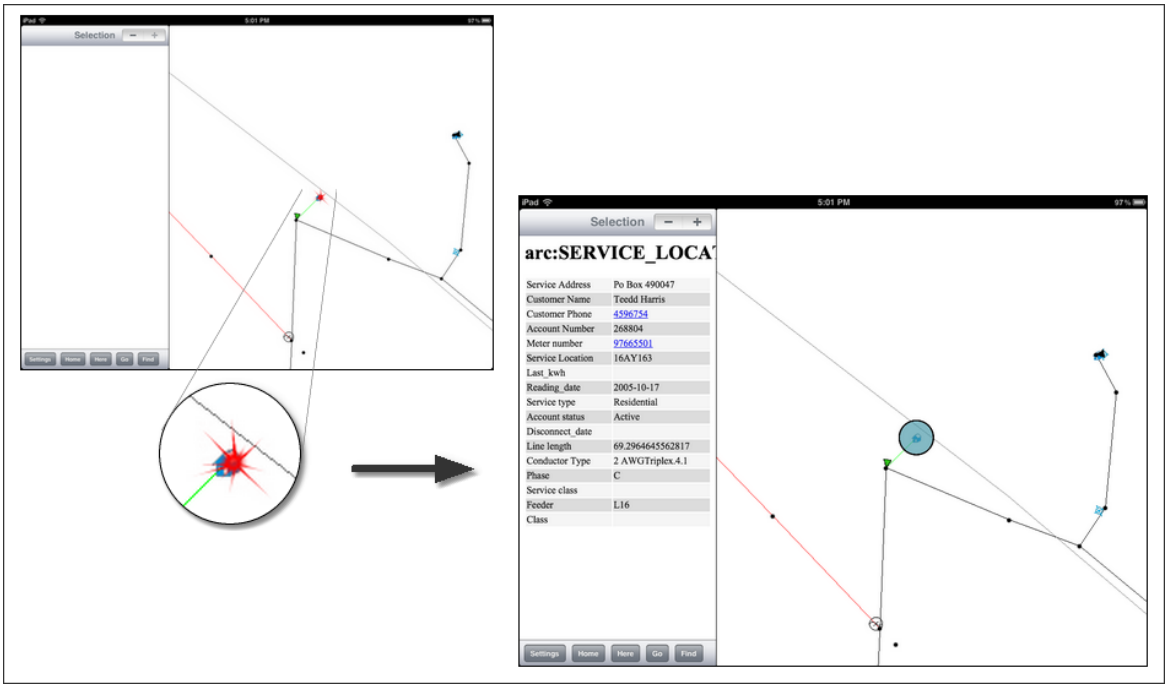

Information about the map item is displayed in the **Selection** panel. The **Selection** panel scrolls; use your finger to drag the information into view. If the item is part of a **Selection Stack** 29, you may need to use the **Selection Stack** 22 buttons.

Deselect by tapping your finger on an empty area of the map. The **Selection** panel clears and the highlight disappears.

5.4.2 Find

If you know something specific about the map item you want, you can use that information to select the item. Begin typing your information into the **Find** entry bar. As you type, map items that match what you have entered so far appear in the results list. Since different kinds of items can start with the same characters, the list may contain items in which you have no interest. To help you identify what you seek, each item in the results list is followed by what kind of item it is, separated by a colon.

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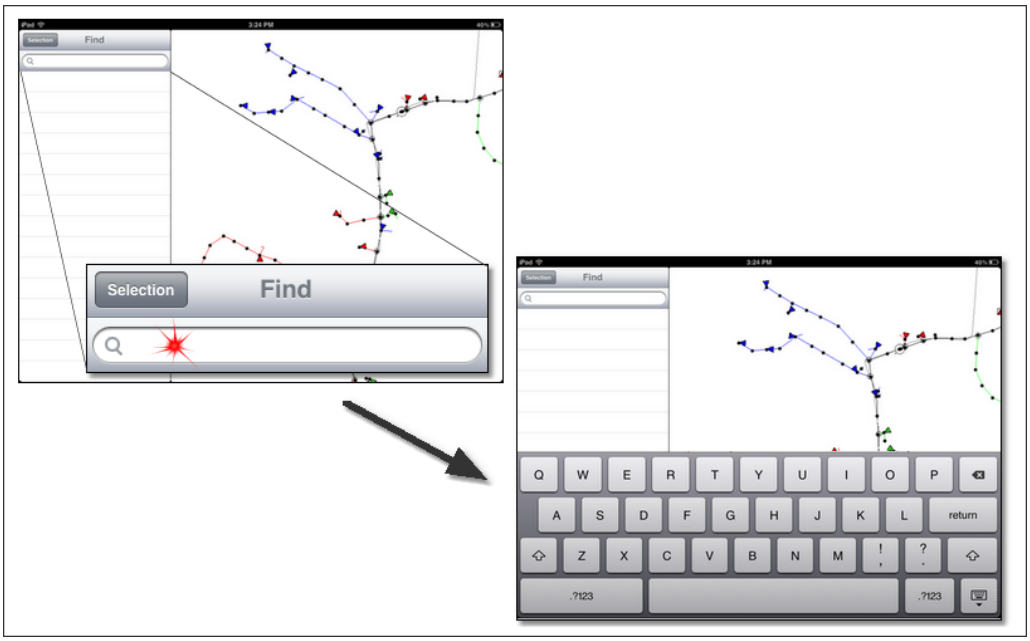
Here's How

1. Open the Find 24 panel.
2. Tap your finger in the Find 24 entry bar. The pop up keyboard appears. Tap the .?123 key to open the number keyboard, if needed.
3. Use your finger to type the item you are looking for. As you type, matches appear in the results list. Each match is followed by its Find type. Find types are grouped together.
4. Tap the **keyboard** 18 **key** in the lower right to close the keyboard. Drag your finger on screen to scroll through the **Results** list.



5. Tap the item you want to select. The **Map** window automatically pans to the area and highlights the item at your current zoom level. Zoom in or out as needed.

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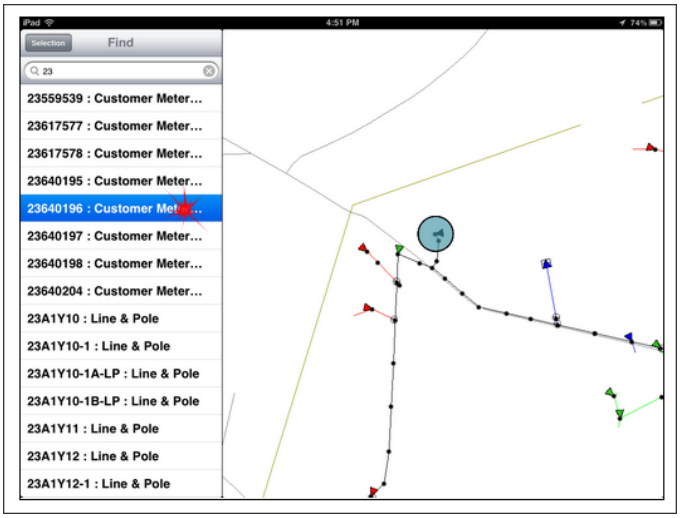
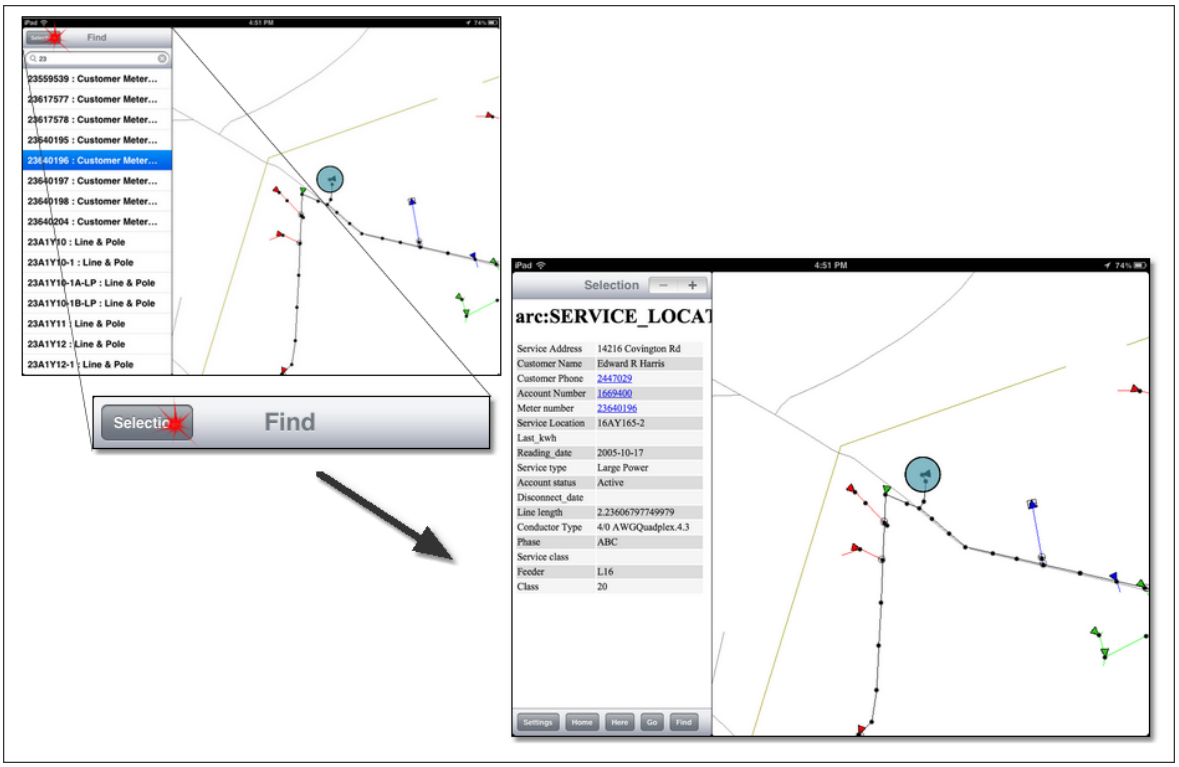


6. Tap the **`Selection`** button in the upper left corner of the **`Find`** panel. The **`Selection`** panel opens and your selected item's information is displayed.



NOTE — **`Find`** limits the results from each find type to 8. Continue typing to see your match in the list. The more characters your enter, the more likely your item will be in the results.

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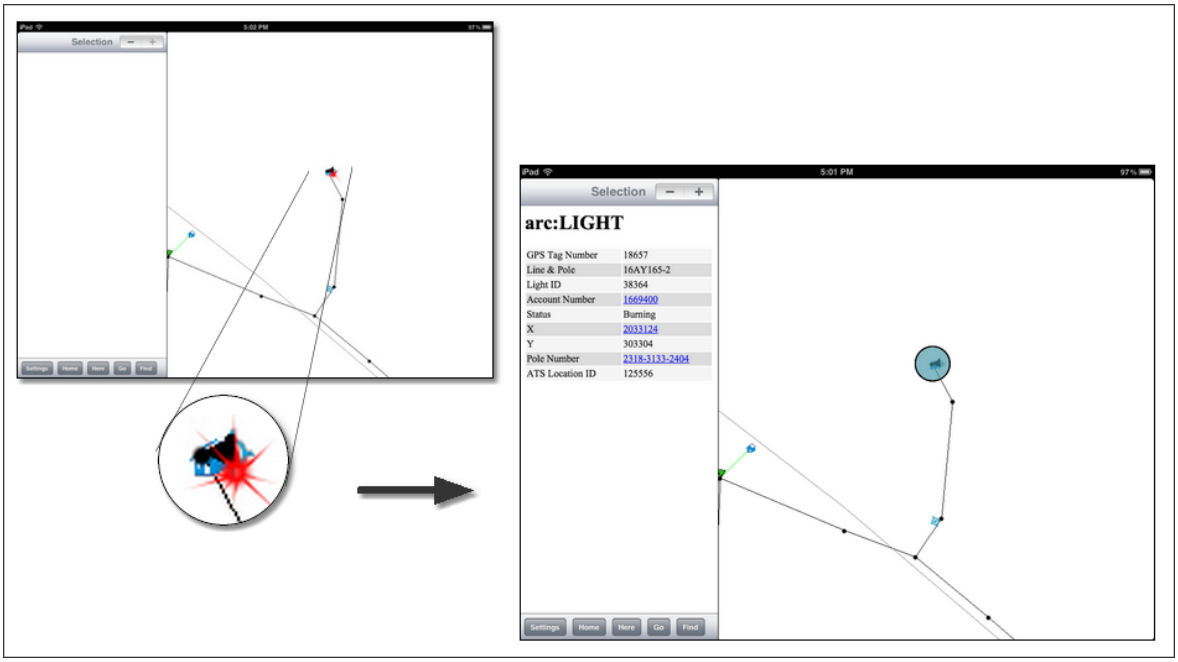
5.4.3 Move through a Selection Stack

Some spots on the map have several map items placed close together or stacked on top of each other making individual selection difficult. The *Partner on iOS* solves this by listing every item within a specified radius of your tap. The resulting group of items is called a *Selection Stack* 29. The **Selection Stack** buttons move you through the list one item at a time. Each item's data is displayed in the **Selection** panel. Move forward using **+** and backward using **-**. At the the end of the list the **Selection** display will clear. Use the opposite button to move back through the items.

Here's How

1. Open the Selection 22 panel.
2. Navigate 29 to a location with map items on top of each other.
3. Tap the items to select them. Information for one item displays in the **Selection** panel.



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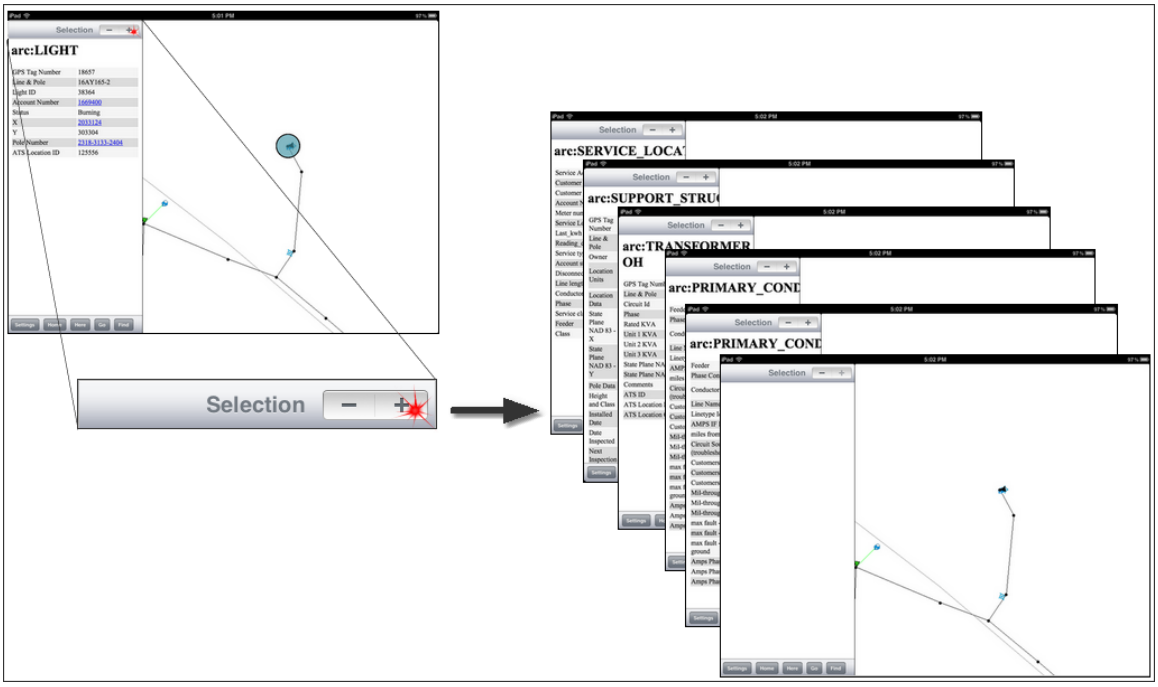
4. Tap the **Selection Stack +** button in the upper right corner. Information for the next map item displays.
5. Continue tapping the **+** button to move through the items in the group.



When the selection clears (the filled circle disappears from the map and no information shows in the **Selection** panel) you have reached the end of the stack. Use the **–** to move back through the items.

Note for an Electrical Data Map — When you select a span, the filled circle indicating selection will appear at an end of the span rather than the spot you tapped. In other words, span selection is on a pole rather than the span itself.

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5.5 Use Apple Location Services in Partner on iOS

Sometimes it is useful to find your position on the map. *Partner on iOS* may be able to help.

The **Location** features of *Partner on iOS* depend on Apple's **Location Services** to find out where you are. All iPad models support **Location Services** and do not require an Internet connection. But not all device **Locations Services** use the same method. In other words, iPad models vary in the way **Location Services** determines your location.

Wi-Fi only models use your position in relation to known Wi-Fi hotspots to make a best guess about your location. However, if you are working in a remote area with few known Wi-Fi hotspots, **Location Services** may not be able to show where you are or may give an inaccurate location reading.

iPad 2 Wi-Fi + 3G and the new iPad with Retina display Wi-Fi + Cellular (3G / Cellular models) have a built in Assisted GPS (aGPS) that uses satellite radio signals, like regular GPS, along with network data to determine your position. The 3G / Cellular devices are more likely to provide an accurate and reliable location reading, even when working in rural areas. So, even though *Partner on iOS* works on all models of iPad, Partner recommends the 3G / Cellular models for maximum useability.

Since all *Partner on iOS* **Location** features depend on Apple's **Location Services**, **Location Services** must be turned on for the iPad as a whole and for the *Partner on iOS* application. In addition, Partner's **Location** features must be enabled in the **Settings** panel of *Partner on iOS*.

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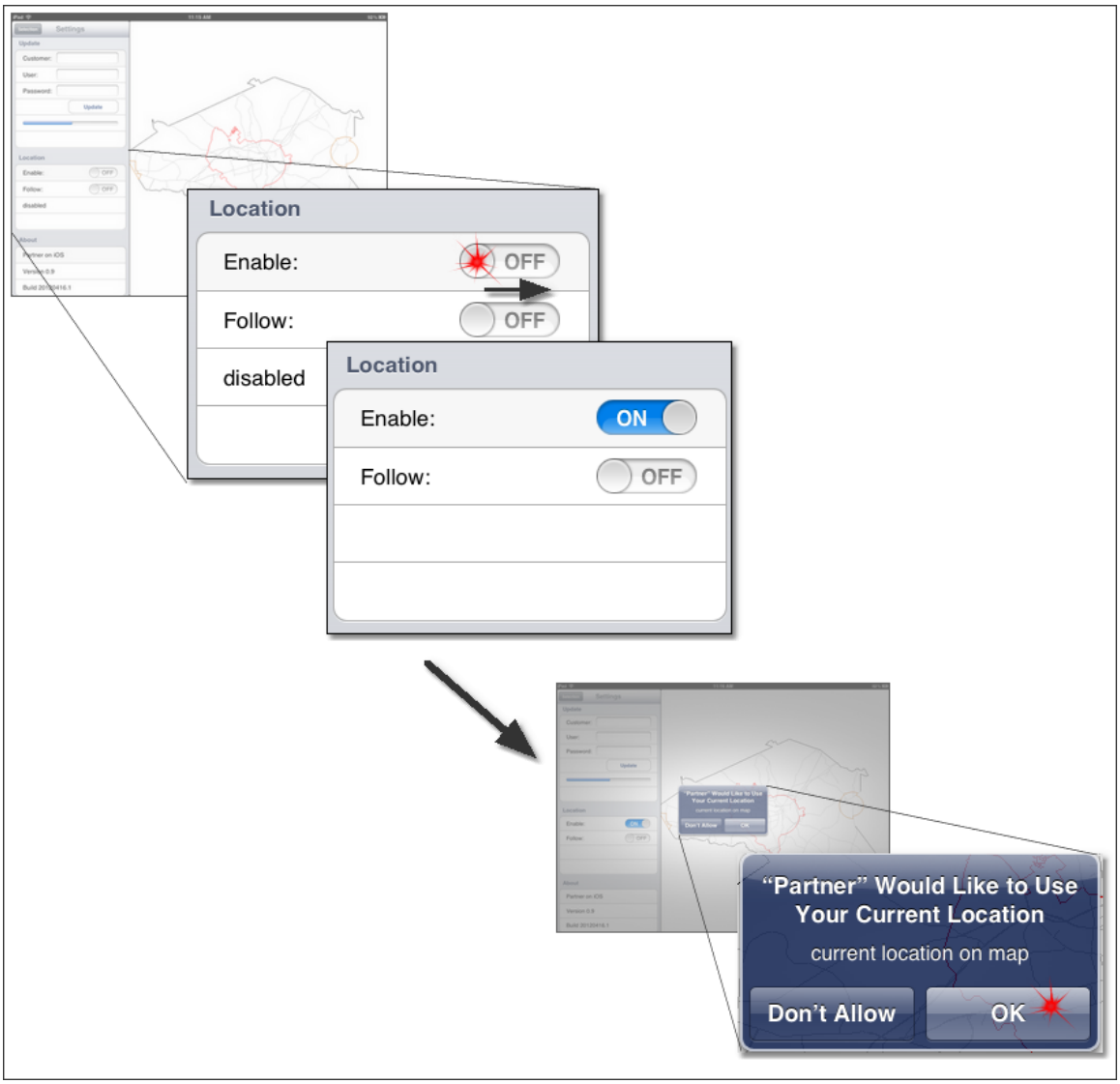
Here's How

1. Open the Settings 21 panel.
2. In the **Location** area, slide the **Enable** switch to **ON**. A window opens asking your permission to use your current location.
3. Tap **OK** with your finger. The **disabled** message in the **Location** area disappears and your location information now displays there. An arrow appears in your map showing your location and direction.



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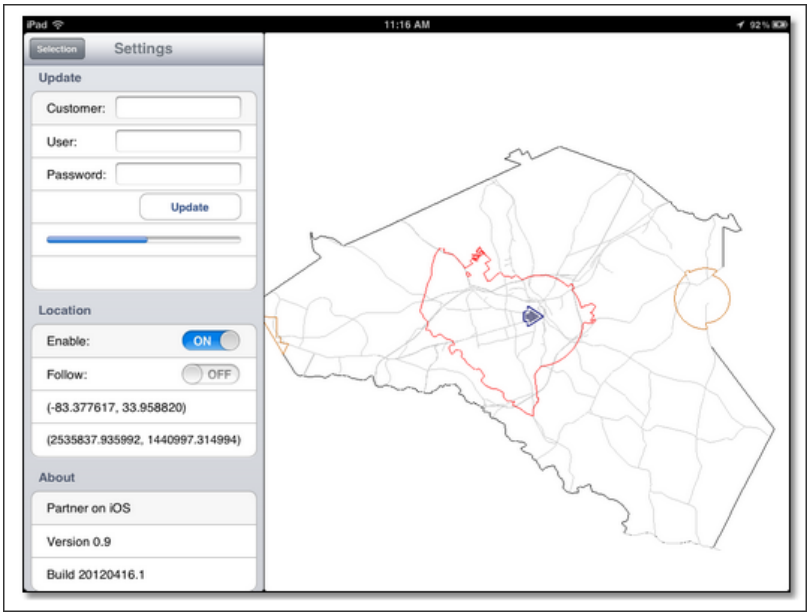

An arrow marks your location in your Partner map.

See Yourself in Partner

Partner on iOS can display your position in relation to your current map view, or it can display the map in relation to your current position. In the first case the map stays put, and an arrow that represents you moves around as you do. In the second case, the arrow remains centered in the **Map** window, and the map pans as you move around.

Get a Suggested Route in your iOS-Provided Maps App

Partner on iOS links to the built-in iOS maps app, so you can find a path between your present location and any unit on your Partner map. This feature requires an internet connection. For Wi-Fi only iPad models, a hotspot must be within range. 3G and Cellular models can use Wi-Fi or a wireless data plan.

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	See Your Location	Use the iOS-Provided Maps App
Wi-Fi models	• Location Services uses known Wi-Fi hotspots • No Internet connection required	Wi-Fi connection required
3G or Cellular models	• Location Services uses built-in aGPS (satellite signals plus known Wi-Fi hotspots) • No Internet connection required	Wi-Fi connection or data plan required

5.5.1 Pan to Your Location

See yourself in your Partner map by using the **Here** button. An arrow represents you and shows where you are.

Here's How

1. Enable Apple's **Location Services** 8.
2. Turn on the **Location Enable** 36 switch.
3. Open the **Selection** 22 panel.
4. Tap the **Here** button. The map pans and centers on your location at your current zoom level. An arrow represents you.

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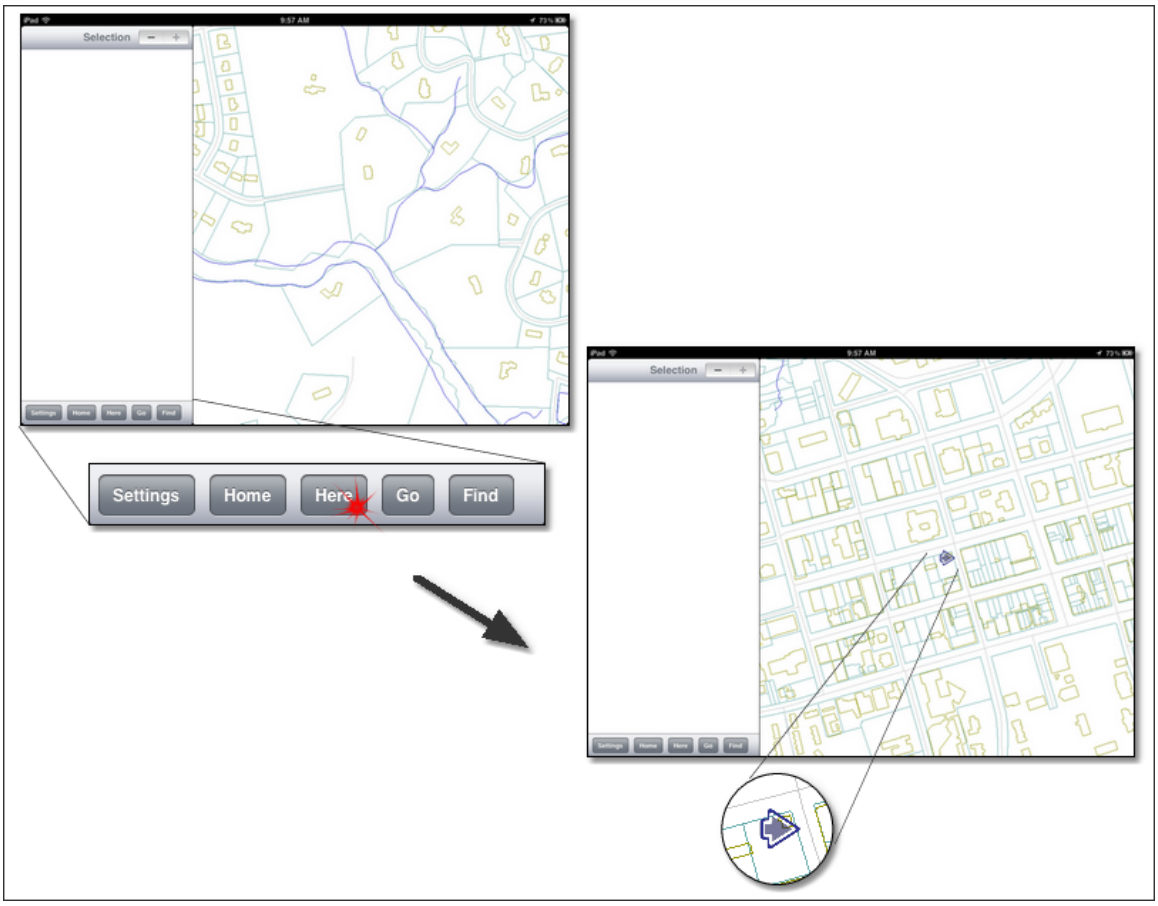

5.5.2 Track Your Position

You may display your position in relation to your current map view, or you may display the map in relation to your current position. In the first case the map stays put, and an arrow that represents you moves around as you do. In the second case, the arrow remains centered in the **Map** window, and the map pans as you move around, tracking your position. Turn on the **Follow** switch to track your position.

Here's How

1. Enable Apple's **Location Services** 8.
2. Turn on the **Location Enable** 36 switch.
3. Slide the **Follow** switch to **ON**. The map centers on your location as you travel. Your location is shown by an arrow in the map.

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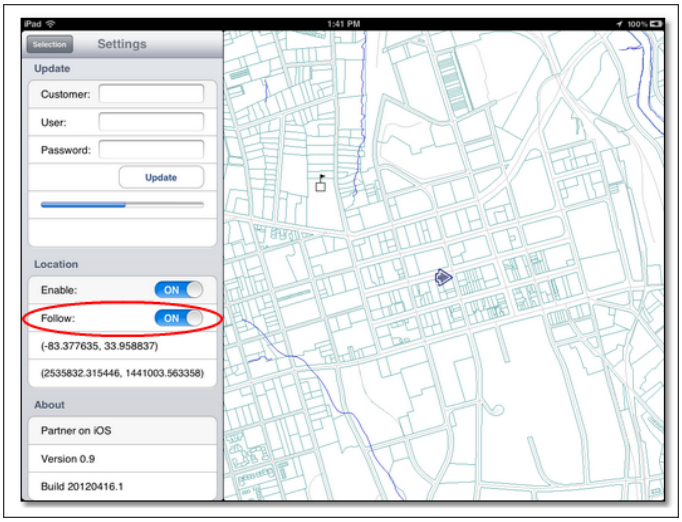

Note — If you pan away from your location (arrow) while the **Follow** switch is on, it will re-center on the arrow whenever your location information is refreshed. Slide the **Follow** switch to **OFF** when not in use.

5.5.3 Find a Route

Partner on iOS links to the built-in iOS maps app, so you can find a path between your present location and any unit on your Partner map. This feature requires an Internet connection. For Wi-Fi only iPad models, a hotspot must be within range. 3G / Cellular models can use Wi-Fi or a wireless data plan.

Here's How

1. Enable Apple's **Location Services** 8 on your iPad.
2. Turn on Partner's **Location Enable** 36 switch.
3. Navigate 29 or use the Find 30 panel to locate and select your map item. (An item must be selected in the Partner map to get a suggested route.)
4. Open the Selection 22 panel.
5. Tap the **Go** button at the bottom of the panel. The iOS-provided maps app opens. A green pin marks your location; a red pin shows your selected item's location. Your suggested route is shown in blue.

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To return to *Partner on iOS* from the Maps app, place four fingers on the right edge of the screen, then drag them across the screen to the left.

To return to the Maps app from Partner, place four fingers on the left edge of the screen, then drag them across the screen to the right.

If more applications are open, you may have to swipe a few times to find the one you want.

Troubleshooting

Problem: The iOS-provided maps app opens showing the location of my destination (selected item in Partner map), but there is no suggested route.
Explanation: Your location information is not available to the Maps app, so it can not give you a suggested route. The only location it knows is your selected Partner map item. Check to see if Partner's **`Location Enable`** switch is **`ON`**. If so, then an issue is preventing Apple's **`Location Services`** from determining your location.

Problem: When I tap the **`Go`** button, the built-in iOS maps app doesn't open.
Explanation: You must select something in your Partner map.

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Problem: The iOS-provided maps app opens but only shows a grid. There is no map and no selected route.

Explanation: You are without a network connection. Either you are out of range or **Networks** is disabled in your iPad Settings.

The iOS Map Options

Using the **Go** button of the **Selection** panel opens the iOS-provided Maps application. Your initial view gives you a suggested route on a map. You have the option of displaying directions as well as changing the type of map.

See the topic If You Are New to iOS Devices 7 to find out how to access the iPad User Guide. Information for using the Maps app is found there.

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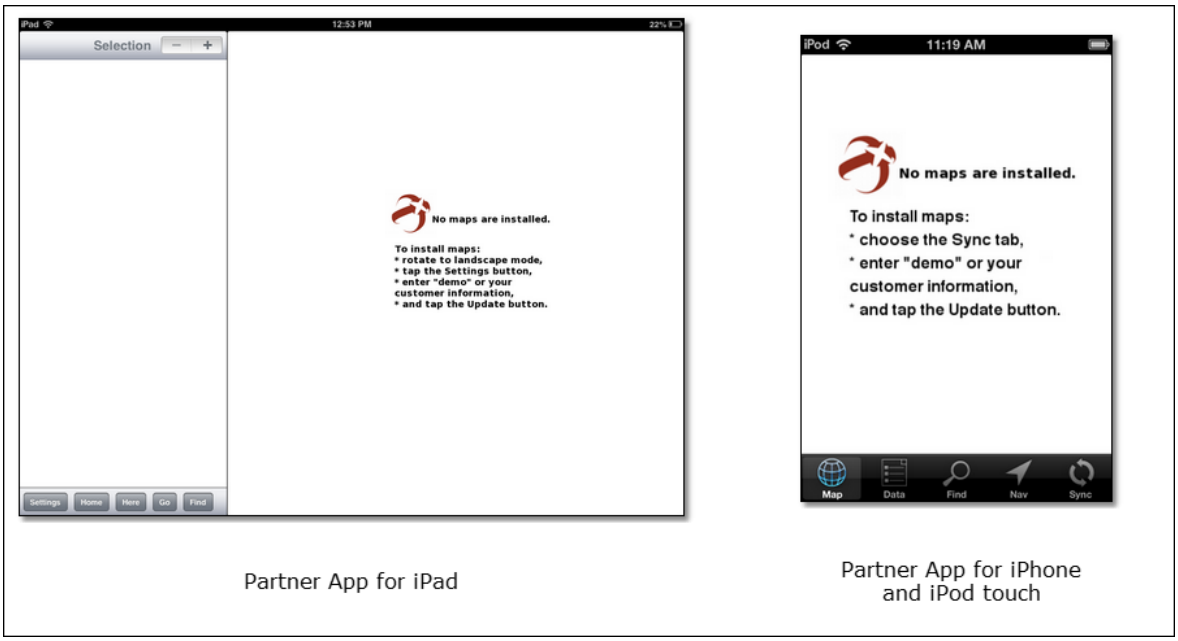
Part 6. Partner on iOS: iPhone and iPod Touch

The user interface of *Partner on iOS* v1.4 for the iPad is different from the one used for iPhone and iPod touch devices. The iPad interface has a side window for controls and data. The iPhone / iPod touch interface uses a bottom tab bar for controls and different screens to display data. The smaller screen size of the iPhone and iPod touch devices demand an interface that uses less screen space. Instructions for using *Partner on iOS* v1.4 are provided by device due to the differing user interfaces.



6.1 Start Using Partner on iOS

This section explains how to load your map for the first time and how to update your map when your organization changes it.

Partner on iOS is a free app 9 available on the App Store℠. It is useless, however, without a Partner map to view (Partner Basic Platform required). Contact Partner Software Sales (800-964-1833) for more information.

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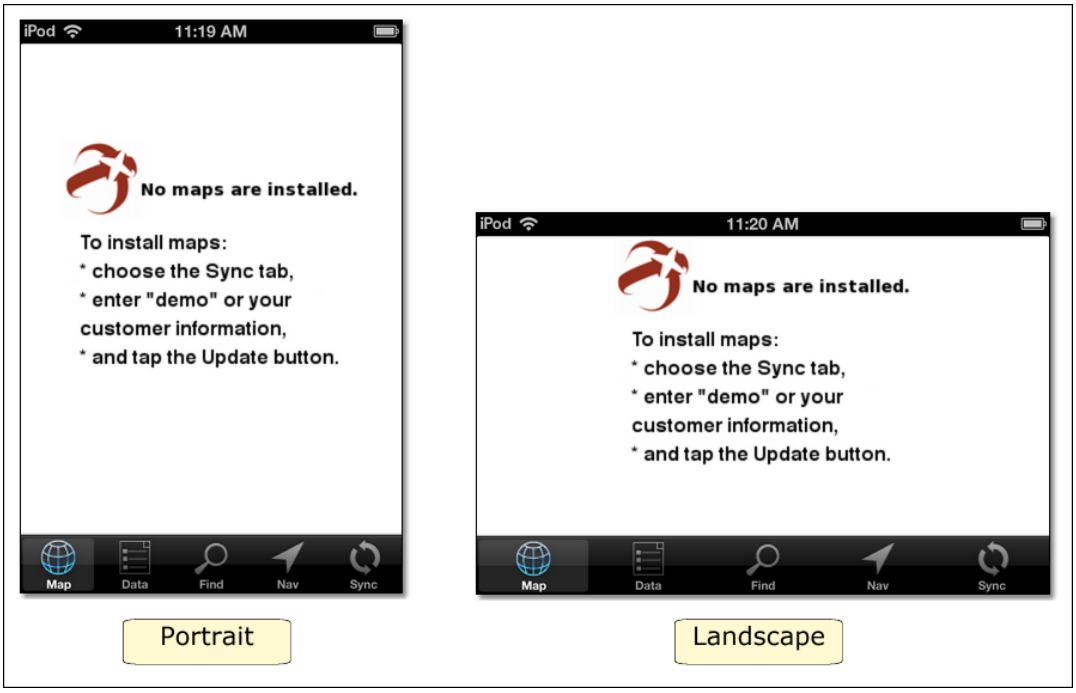
6.1.1 Load a Map for the First Time

Partner on iOS requires a Partner published map to function. Contact Partner Software Sales (800-964-1833) for more information on obtaining the Partner Basic Platform license and *Partner on iOS* license. Partner provides your Customer, User, and Password information during set up and configuration (see your administrator). Your map downloads from Partner's secure server through the Internet.

Empty App View

Your newly installed *Partner on iOS* screen shows only a message about installing maps. You must download your map using the Customer ID and password provided to your organization by Partner.



Here's How

1. Tap the Partner icon 13 on your Home screen to start the application.
2. Tap the **Synch** button in the lower right corner of the screen. The **Synch** window opens.

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3. In the **Update** pane, tap the **Customer** entry bar. The pop up keyboard appears.
4. Type your Customer ID (provided by Partner during installation).
5. Leave the **User** entry bar blank.
6. Tap the entry bar for **Password** and enter your password (provided by Partner during installation).
7. In the lower right corner of the keyboard, tap the **Done** button to close the keyboard.

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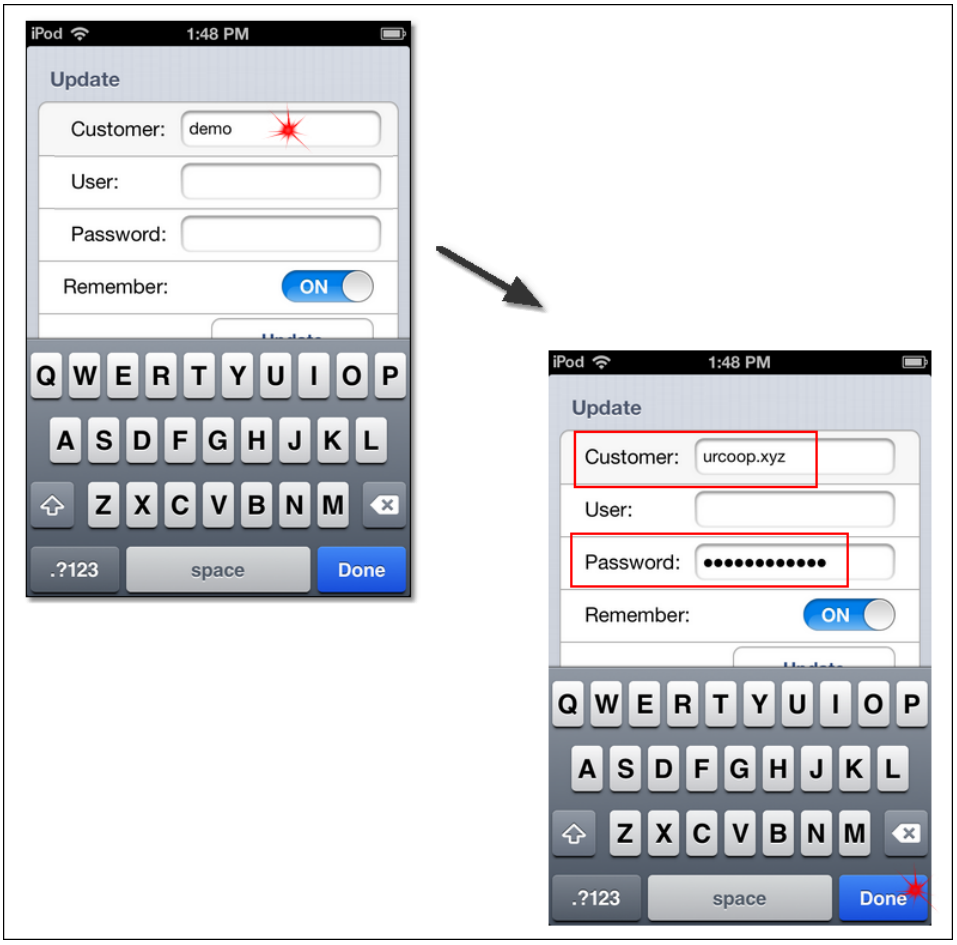
iPod 1:48 PM
Update
Customer: demo
User:
Password:
Remember: ON
Q W E R T Y U I O P
A S D F G H J K L
Z X C V B N M
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iPod 1:48 PM
Update
Customer: urcoop.xyz
User:
Password: ••••••••••••
Remember: ON
Q W E R T Y U I O P
A S D F G H J K L
Z X C V B N M
.?123 space Done

8. Tap the **`Update`** button. The progress bar shows your download advancement. It fills once for the download and then again as it unpacks. When finished, the message **`unpack complete`** shows under the progress bar.

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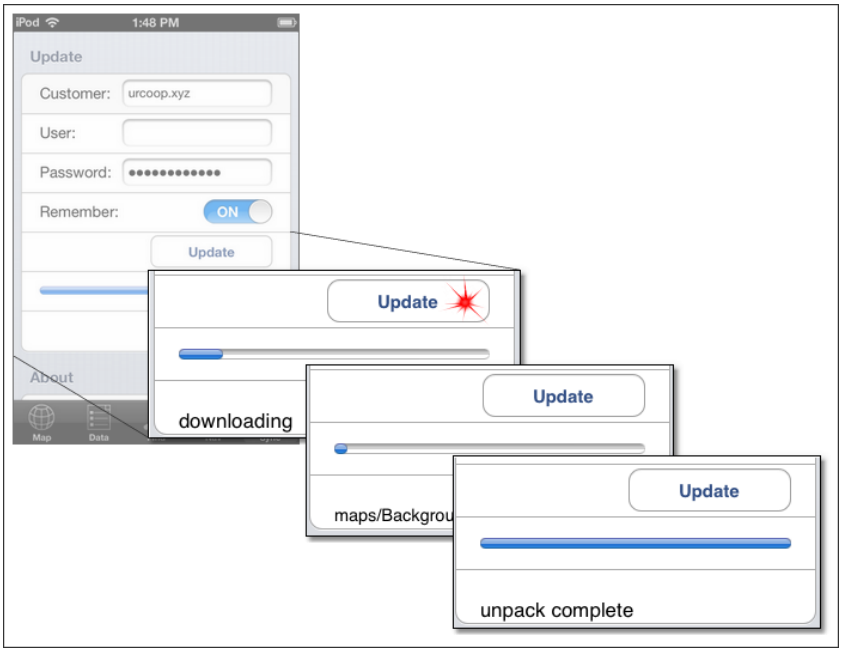
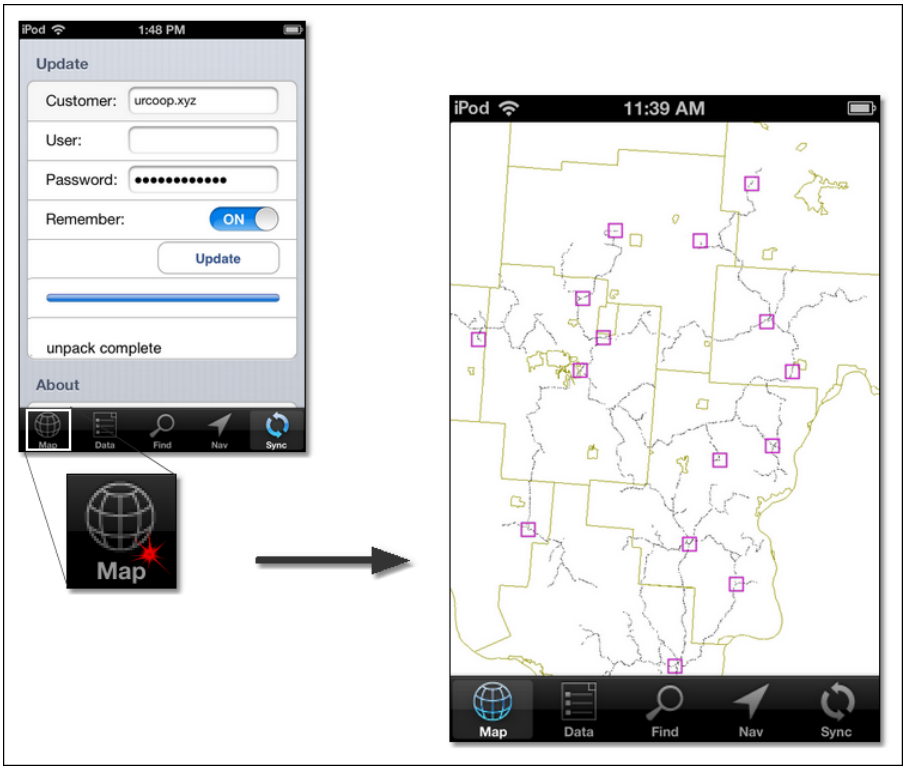


9. In the lower left of the screen tap the **Map** button. The **Map** window opens and displays your map. Your map is loaded and you are ready to work.



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6.1.2 Update Your Map

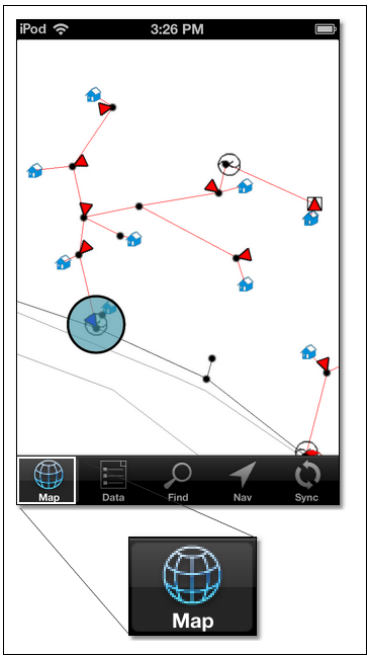
The process to update your map is the same as Load a Map for the First Time 44. Follow this procedure whenever your organization makes changes to your map to keep your version current and up to date.

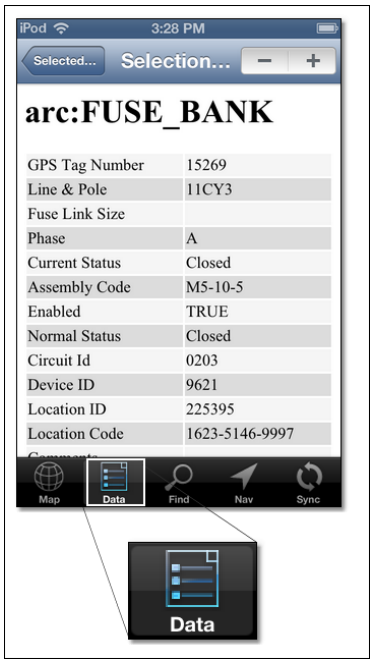
6.2 Meet the Partner on iOS Display

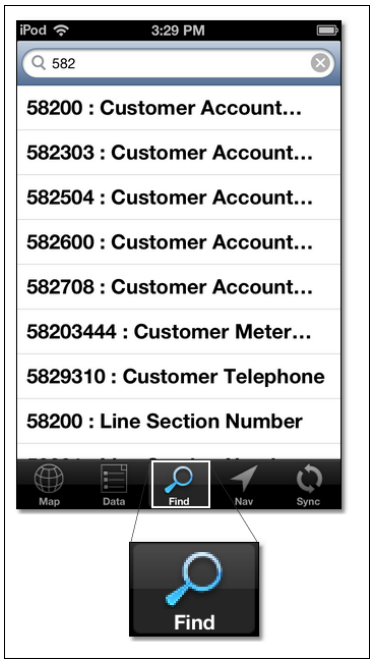
The Partner app display for the iPhone and iPod touch uses a bottom tab bar.

Tab bar

The bar consists of five tabs: **Map**, **Data**, **Find**, **Nav**, and **Synch**.







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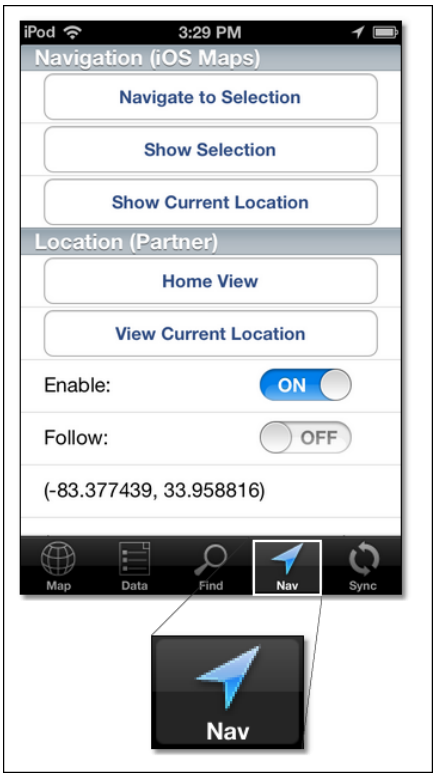

Tap the button in the tab bar to open it. A description of each tab and its parts follows.

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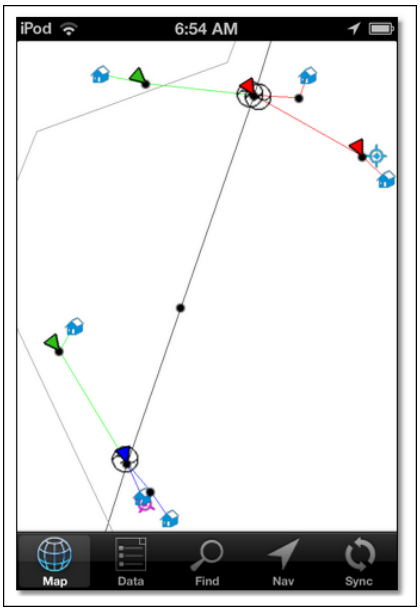
The Map Tab

Access your map through the **Map** tab. Use Multi-Touch gestures [8] to pan, zoom and select.



Map tab

The Data Tab

Tap a map item in the **Map** tab to select it. Some map locations have items placed close together making individual selection difficult. *Partner on iOS* lists all items within a specified radius of your tap. This list is called the *Selection Stack*. Tap the Data tab to view the list of items included in your selection radius, then tap the item you want to view its data. The **Data** tab consists of two panels, **Selected Items** and **Selection Data**. The **Selected Items** panel shows your **Selection Stack** list. The **Selection Data** panel shows information for a specific item.

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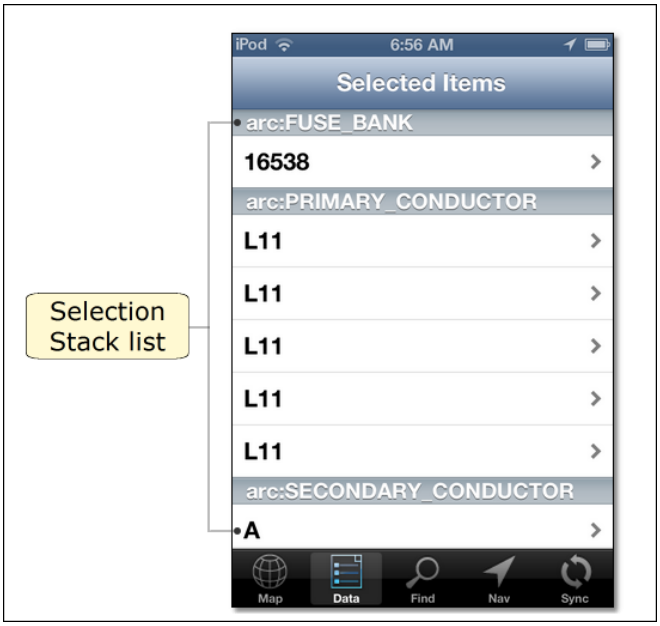

Data tab, Selected Items panel

Selection Stack list —Where a location contains multiple map items, for example, a pole, transformer, and security light, it may be difficult to tap exactly the one you want. *Partner on iOS* solves this by listing every item within a specified radius of your tap. The resulting group of items is called a *Selection Stack*. The **`Selected Items`** panel shows your **`Selection Stack`** list. Tap an item to select it and view its information in the **`Selection Data`** panel.

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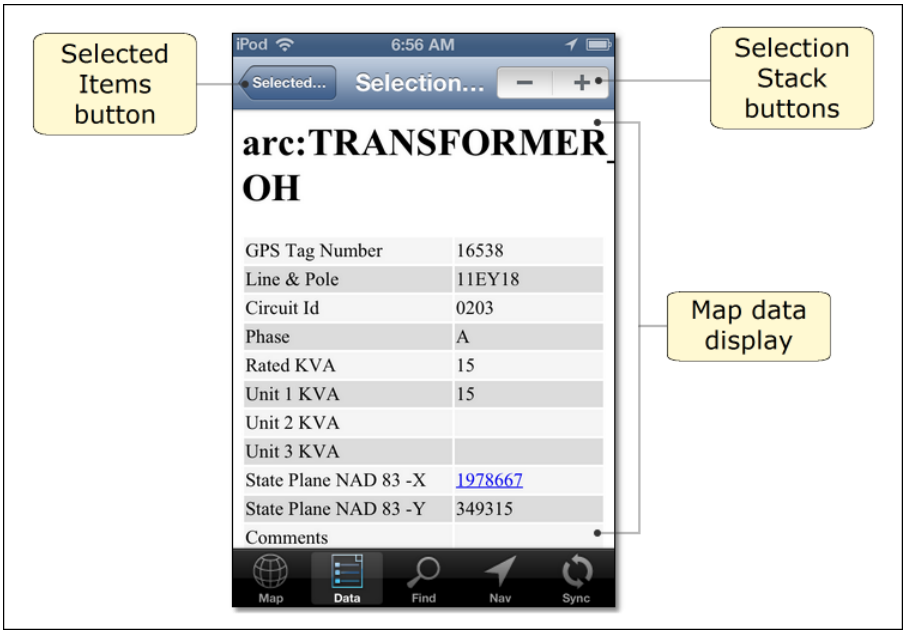

Data tab, Selection Data panel

Selection Stack buttons — Moves you through your **`Selection Stack`** list item-by-item and displays each item's data. Move forward using **+** and backward using **-**. At the the end of the list the selection will clear. Use the opposite button to move back through the items.

Map data display — Shows information about a selected map item.

Selected Items button — Opens the **`Selected Items`** panel and displays the **`Selection Stack`** list.

The Find Tab

The **`Find`** tab is composed of a **`Find`** entry bar, **`Clear Entry`** button, and **`Results`** list. In *Partner on iOS* the **`Find`** feature eliminates the need to choose a **`Find`** type; enter what you are looking for and **`Find`** returns matching items of all types.

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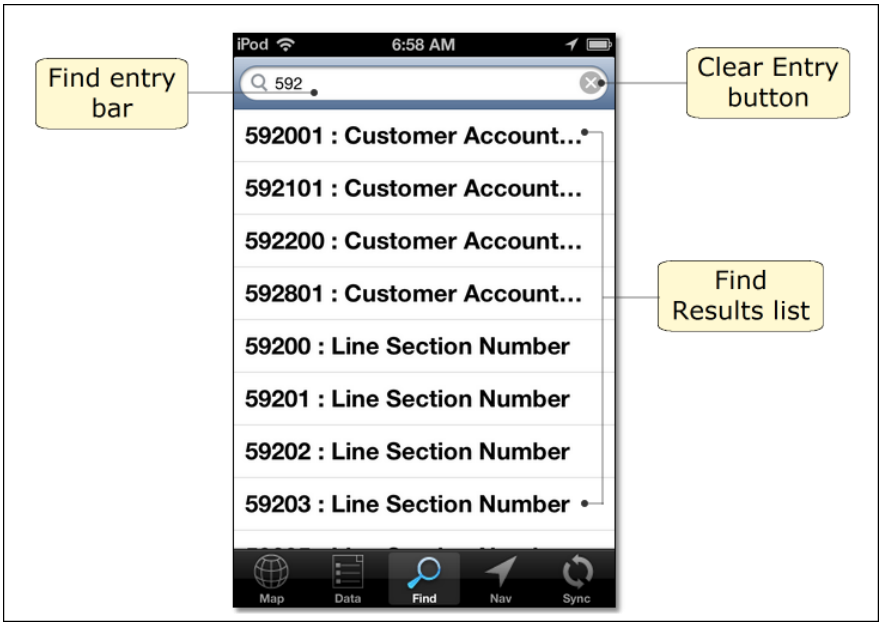

Find tab

Find entry bar — Search for a map item by typing unique identifying information here. Matches appear as you type.

Clear Entry button — Tap this button to remove all characters from the entry bar.

Find Results list — Scrollable list of matches for the data entered in the **Find** bar. Double tap an item to select it; the **Selection Data** panel opens automatically. Tap the **Map** tab to view the item's location.

The Nav Tab

The **Nav** tab contains controls for the iOS-provided maps app and Partner's **Location** features.

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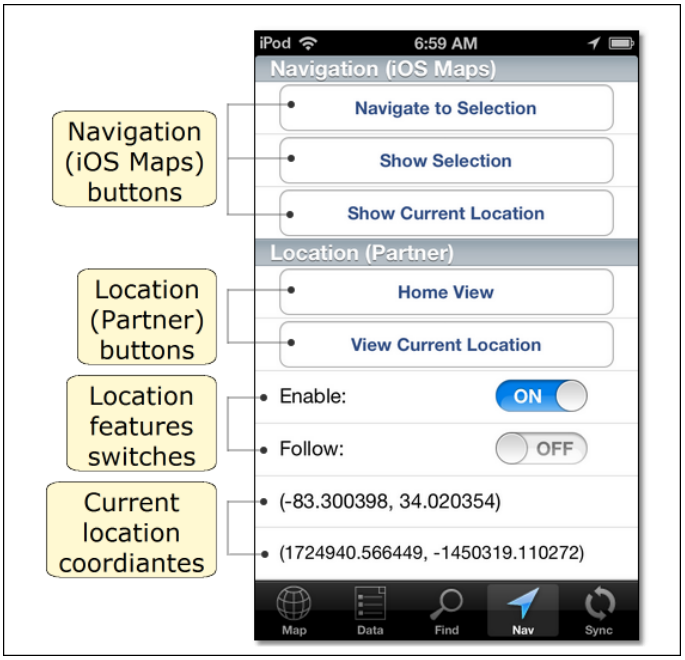

Nav tab

Navigation (iOS Maps) — These buttons operate with the iOS-provided maps in conjunction with Partner map selections. Choosing a button from this pane opens the iOS-provided maps app to provide routing and location information for Partner map locations. The **`Location Enable`** switch must be in the **`ON`** position. A network connection is required.

Navigate to Selection button — Select an item in your Partner map, then select this button to open the iOS-provided maps app. Both locations are marked and routing suggestions are given from your location to the selected Partner map item.

Show Selection button — Opens the iOS-provided maps app and displays the location of a selected Partner map item.

Show Current Location button — Opens the iOS-provided maps app and displays your current location.

Location (Partner) buttons — These buttons operate with your Partner map.

Home View — Navigates immediately to key map view.

View Current Location — Navigates to and marks your location with an arrow. The **`Location Enable`** switch must be in the **`ON`** position.

iOS Location Services switches — Allows you to find your location in the Partner

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and iOS-provided maps. Apple's **Location Services** must be enabled. A network connection is required to access the iOS-provided maps app.

Enable — Turn on this switch to use the **View Your Current Location** button or to use any of the **Navigation (iOS Maps)** buttons.

Follow — When in the **ON** position, the Partner map centers on your location as you travel. Your location is shown by an arrow in the map. The **Enable** switch must also be turned on.

Current Location coordinates — When the **Enable** switch is on, your location coordinates display here. Usually, the top set are map coordinates while the bottom set are longitude, latitude coordinates. When **Enable** is turned off, the **disabled** message appears.

The Synch Tab

The **Synch** tab updates your map and provides information about the *Partner on iOS* software.

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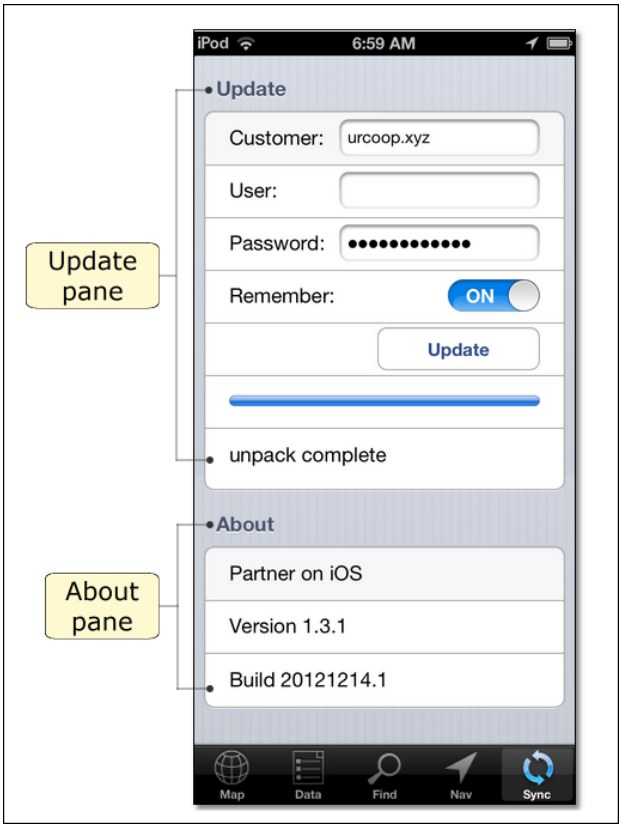

Synch tab

Update pane — Downloads a new map from the Internet to your device from Partner's secure server. **`Customer`**, **`User`**, and **`Password`** information are provided by Partner during installation. The blue bar shows download progress. Download and unpack messages appear below the progress bar.

Remember switch — When switched on, your update credentials are retained whenever the app restarts. Your credentials are remembered when your device sleeps, is turned off, or the app closed.

Update button — Starts the download of a new map. You must have entered (or remembered) correct customer, user, and password information for the update to be successful.

About pane — Identifies the application, version, and build.

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6.3 Navigate the Map

The full map of your service area is much larger than the iPad screen can comfortably show. *Partner on iOS* provides a way to change the area visible in the Map window (zoom), and a way to re-center the view (pan).

See More or Less Area: Zoom

You may want to see where a transformer is in relation to its substation, so you need to see a large map area. Or you may want to see which pole contains a consumer's security light, so you want a close-up view. Changing the amount of area you see is called *zooming*.

Different Zoom, Different Symbols: Levels of Detail

You might want to see a large amount of detail when viewing a small map area. When viewing a large map area, the same level of detail would be overwhelming. *Partner on iOS* adjusts the amount of detail by showing or hiding map symbols as you zoom. Each of these adjustments results in a *level of detail*.

See a Different Location: Pan

Suppose you are looking at a road intersection and want to see what lies north, but that area is currently outside the Map window. Re-centering your view is called *panning*.

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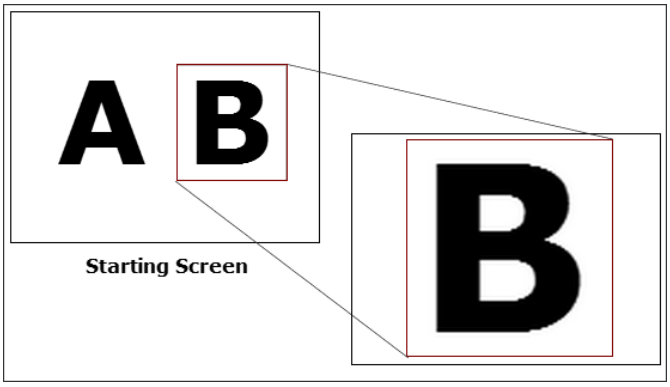
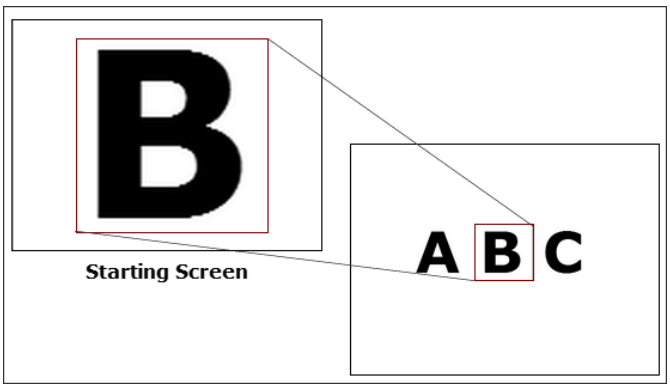
6.3.1 Zoom

Zooming increases or decreases the region you see on screen. To see a small area in detail, zoom in. For example, you could view house locations in a neighborhood. To see a large area all at once, zoom out. For example, you could look at a county-sized area to see where the subdivisions are.



Zoom in



Zoom out

See Things Locally: Zoom In

Use the spread gesture to zoom in.

Here's How

1. Place two closed fingertips on the screen.
2. Slide your fingertips open across the screen.

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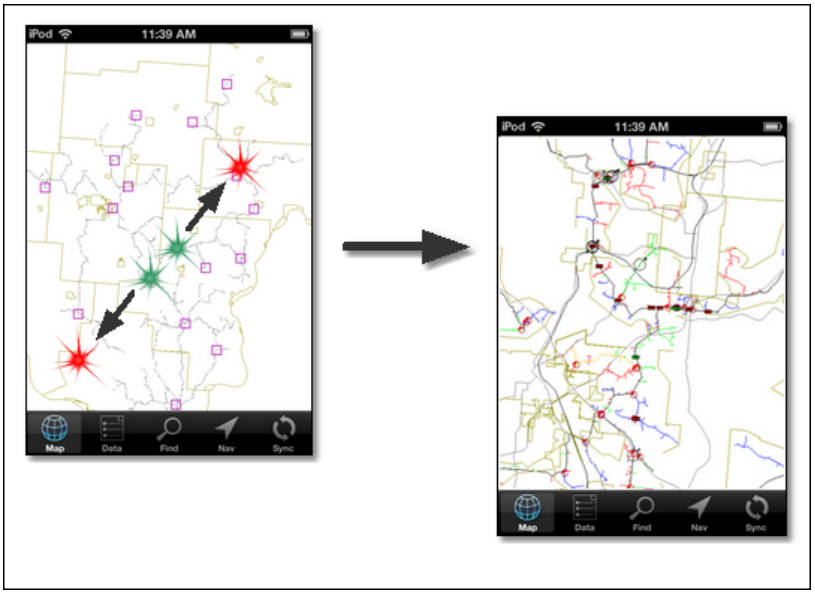


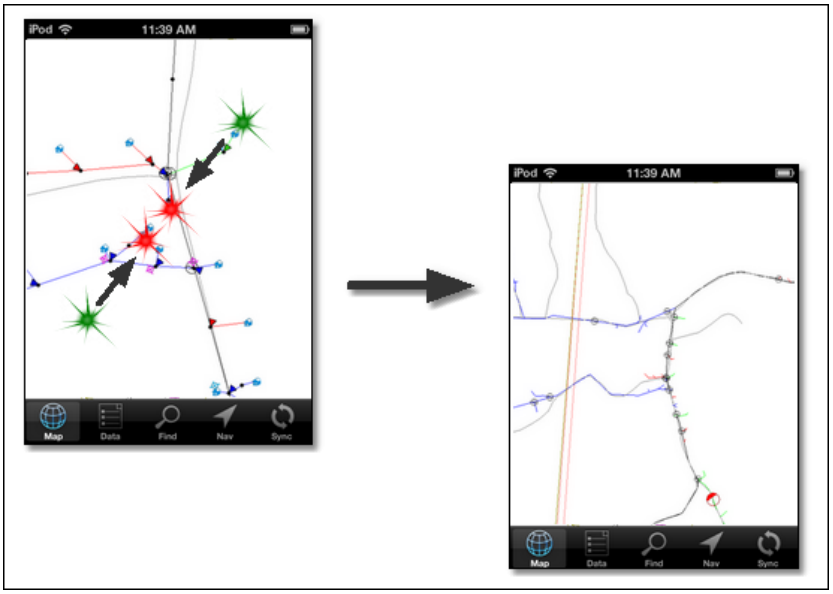
Less map area is visible on screen, but you can see more detail than before. Repeat the spread gesture as needed.

See Things Distantly: Zoom Out

Use the pinch gesture to zoom out.

Here's How

1. Place two open fingertips on the screen.
2. Drag them closed across the screen.



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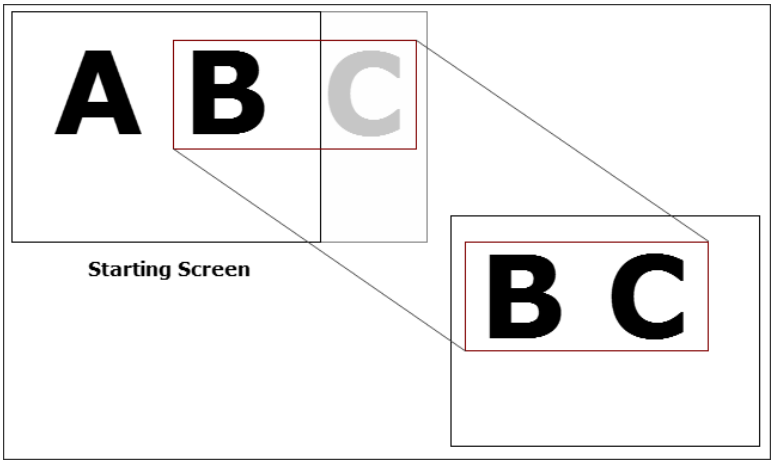
As you zoom out more map area is visible on screen. The symbols you see are more general.

6.3.2 Pan

See different map locations by panning. It's like dragging a different portion of your map into view.



Pan to see another location.

Here's How

1. Place a finger on the screen in the direction of the place you want to see next.
2. Drag your finger across the screen in the Map window in the opposite direction of the area you want to see.

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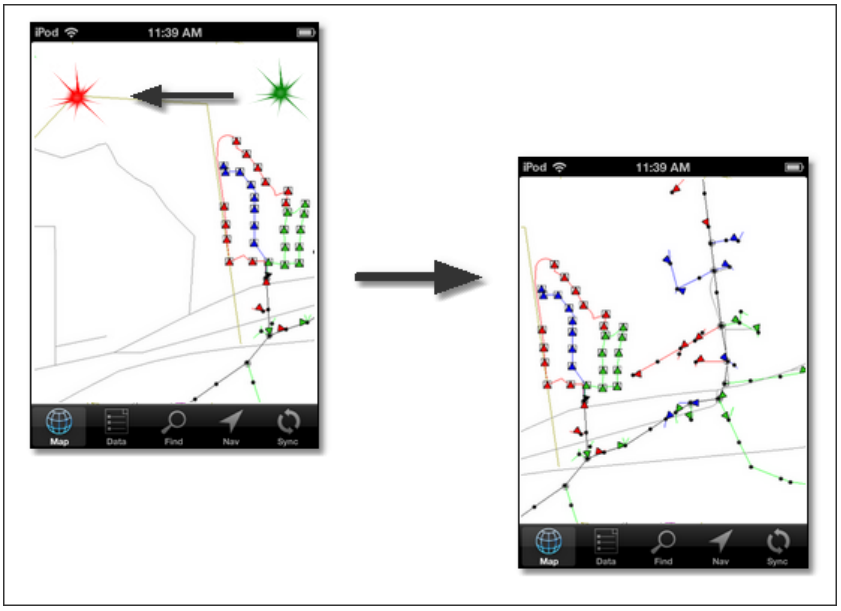

The starting region will slide out of the window as new area slides into view. Repeat the finger-dragging gesture until you can see the area you want.

6.4 Get Information from the Map

To view information associated with an item on the map, you must select it. *Partner on iOS* provides two approaches to item selection. First, you may navigate to the item and tap it. Second, you may use the **`Find`** feature. Here you type identifying information and choose the desired item from a list.

A shaded disk highlights the item and indicates it is selected.

Selection Stack

Where a location contains multiple map items, for example, a pole, transformer, and security light, it may be difficult to tap exactly the one you want. *Partner on iOS* solves this by listing every item within a specified radius of your tap. The resulting group of items is called a *Selection Stack*. Tapping **`Data`** tab opens the **`Selected Items`** panel where you view the list of items. Select an item in the list, the **`Selection Data`** panel opens, and displays the item's information. The

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Selection Stack buttons move through the **Selection Stack** one item at a time. The buttons allow you to move back and forth through the list. Tap the **Map** tab to return to the map.

The **Find** feature, in contrast, selects only the map item you specify, even when it is located in a stack. The **Selection Stack** buttons deselect it. Tapping the stack on the map will give you access to the whole group.

6.4.1 Navigate

Suppose you need to reach a customer. You see the house on your map, but how do you find the contact information? Tap the house to select it. If other map items are positioned close to the house they may be included in the selection radius. This group of items within a selection radius is a *Selection Stack*. View the **Selection Stack** list in the **Selected Items** panel of the **Data** tab. Tap the item in the list (in this case, the consumer) to view its data in the **Selection Data** panel.

Here's How

1. Tap the **Map** tab to open it.
2. Pan and zoom until you find the map item you want.
3. Tap the item with your finger. A filled circle appears around the symbol indicating selection.

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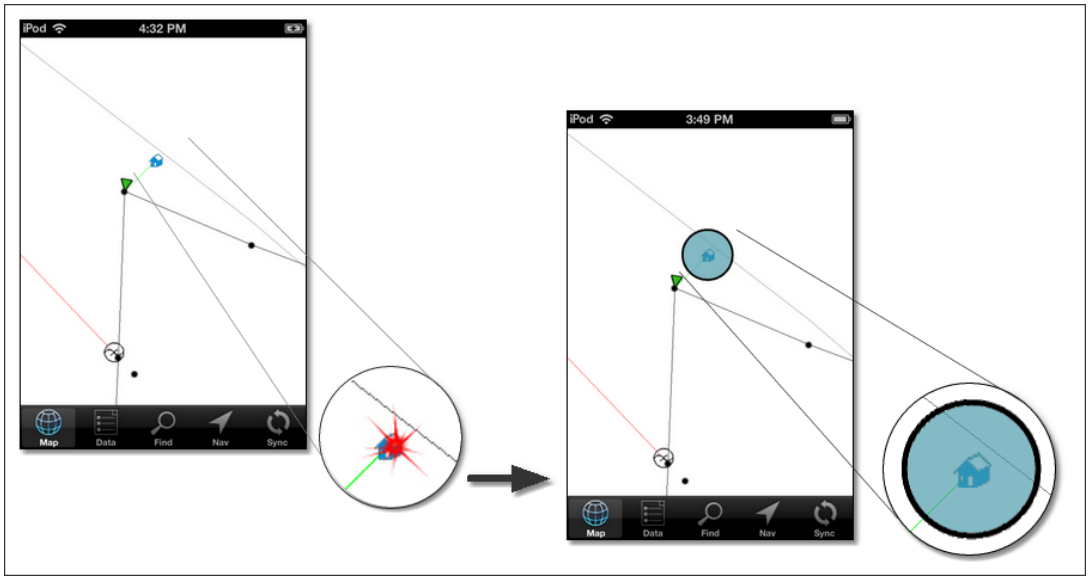
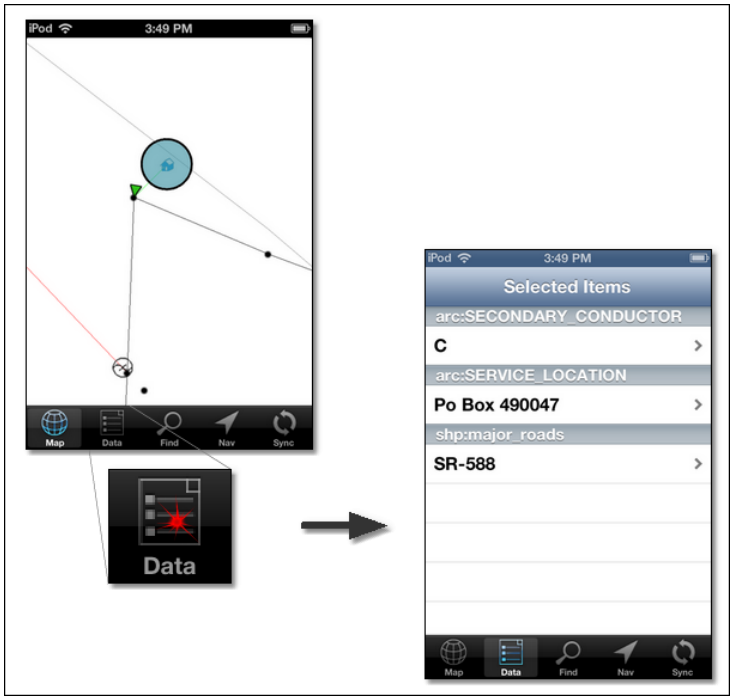


4. Tap the **Data** tab to open it. The **Selected Items** panel opens and lists all items included in your selection radius.



5. Tap the item you want information about. The **Selection Data** panel opens. Scroll to see all the data; use your finger to drag the information into view.

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To see data for other items in your selection, choose one of the following methods.

1. Tap the **Selected Items** button to return to the **Selected Items** list. Select an item in the list to view its data.
2. Tap the **Selection Stack +** button to view data for each **Selection Stack** item one at a time. When you reach the end of your list the data display is blank. Tap the **–** button to move back through the list item by item.

Deselect by tapping your finger in an empty area of the map. The filled circle disappears and the **Data** tab clears.

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6.4.2 Find

If you know something specific about the map item you want, you can use that information to select the item. Begin typing your information into the **Find** entry bar. As you type, map items matching what you entered so far appear in the results list. Since different kinds of items can start with the same characters, the list may contain items in which you have no interest. To help you identify what you seek, each item in the results list is followed by what kind of item it is, separated by a colon.

Here's How

1. Tap the **Find** tab to open it.
2. Tap in the **Find** entry bar. The pop-up keyboard is displayed. Tap the **.?123** key to open the number keyboard, if needed.
3. Use your finger to type the item you are looking for. As you type, matches appear in the results list. Each match is followed by its **Find** type. **Find** types are grouped together.
4. Tap the **Search** key in the lower right to close the keyboard. Drag your finger up or down on the screen to scroll through the **Results** list.

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iPod 4:13 PM
Q W E R T Y U I O P
A S D F G H J K L
Z X C V B N M
.?123 space Search
iPod 11:09 AM
674
674100 : Customer Account...
67413 : Customer Account...
674700 : Customer Account...
674900 : Customer Account...
1 2 3 4 5 6 7 8 9 0
ABC space
iPod 4:14 PM
674
674100 : Customer Account...
67413 : Customer Account...
674700 : Customer Account...
674900 : Customer Account...
67400 : Line Section Number
67401 : Line Section Number
67405 : Line Section Number
67406 : Line Section Number
Map Data Find Nav Sync

5. Double tap to select the item you want. The **Data** tab automatically opens to the **Selection Data** panel and displays your item's information.
6. Tap the **Map** tab to view your **Find** item's location. The viewer automatically pans to and highlights your item when you select it in the **Results** list.

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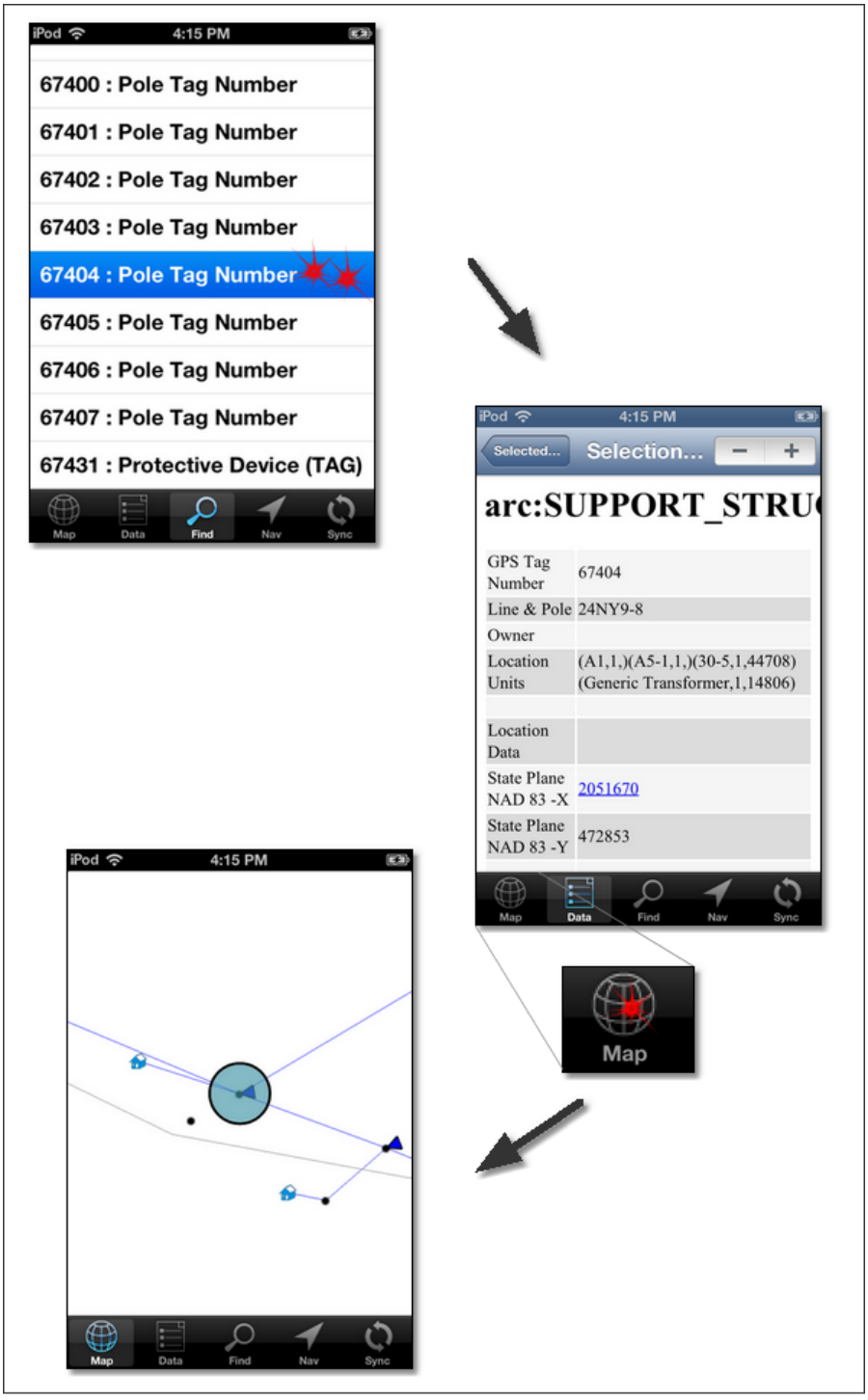
iPod 4:15 PM
67400 : Pole Tag Number
67401 : Pole Tag Number
67402 : Pole Tag Number
67403 : Pole Tag Number
67404 : Pole Tag Number
67405 : Pole Tag Number
67406 : Pole Tag Number
67407 : Pole Tag Number
67431 : Protective Device (TAG)
Map Data Find Nav Sync
iPod 4:15 PM
Selected... Selection...
arc:SUPPORT_STRU
GPS Tag Number 67404
Line & Pole 24NY9-8
Owner
Location Units (A1,1,)(A5-1,1,)(30-5,1,44708) (Generic Transformer,1,14806)
Location Data
State Plane NAD 83 -X 2051670
State Plane NAD 83 -Y 472853
Map Data Find Nav Sync
Map
iPod 4:15 PM
Map Data Find Nav Sync

NOTE — **`Find`** limits the results from each **`Find`** type to 8. Continue typing to see your match in the list. The more characters your enter, the more likely your item will be in the results.

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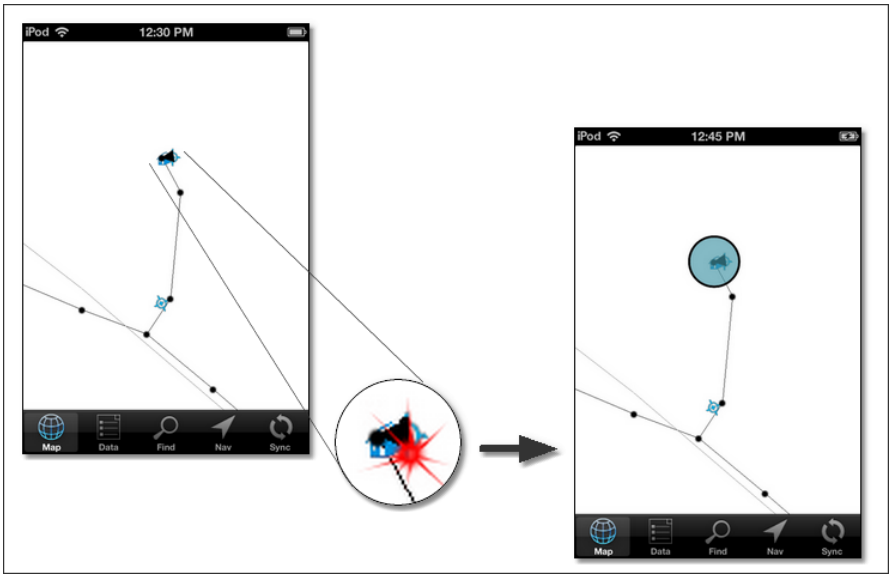
6.4.3 Move through a Selection Stack

Some spots on the map have several symbols close together or stacked on top of each other making selection difficult. When you tap an item, *Partner on iOS* provides a list of items within a specified radius. This group of items is a *Selection Stack* 61. The **Data** tab provides the **Selected Items** panel to view your **Selection Stack** list. Tap an item to view its information in the **Selection Data** panel. Use the **Selection Stack** buttons of the **Selection Data** panel move through each item's data one at a time.

Here's How

1. Tap the **Map** tab to open it.
2. Navigate to a location with map items on top of each other.
3. Tap the items to select them. A filled circle marks your selection.



4. Tap the **Data** tab to open it. The **Selected Items** panel displays the list of items included in your **Selection Stack**.
5. Tap the item you want. The **Selection Data** panel displays information for your item. Tap the **Selected Items** button in the upper left to return to the **Selected Items** panel.
6. To view data for other items in your **Selection Stack**, tap the

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Selection Stack + button in the upper right corner of the **Selection Data** panel. Information for the next map item displays. Continuing tapping the **+** button to move through the items in the group.

When the selection clears (no information shows in the **Selection Data** panel) you have reached the end of the list. Use the **–** to move back through the items.

Note for an Electrical Data Map — When you select a span, the filled circle indicating selection will appear at an end of the span rather than the spot you tapped. In other words, span selection is on a pole rather than the span itself.

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6.5 Use Apple Location Services in Partner on iOS

Sometimes it is useful to find your position on the map. *Partner on iOS* may be able to help.

The **Location** 54 features of *Partner on iOS* depend on Apple's **Location Services** 8 to find out where you are. All iOS device models support **Location Services** and do not require an Internet connection. But not all device **Locations Services** use the same method. In other words, iOS device models vary in the way **Location Services** determines your location.

Wi-Fi only models use your position in relation to known Wi-Fi hotspots to make a best guess about your location. However, if you are working in a remote area with few known Wi-Fi hotspots, **Location Services** may not be able to show where you are or may give an inaccurate location reading.

3G / Cellular models have a built in Assisted GPS (aGPS) that uses satellite radio signals, like regular GPS, along with network data to determine your position. The 3G / Cellular devices are more likely to provide an accurate and reliable location reading, even when working in rural areas. So, even though Partner on iOS works on all models of iOS devices, Partner recommends the 3G / Cellular models for maximum useability.

Since all *Partner on iOS* **Location** features depend on Apple's **Location Services**, **Location Services** must be turned on for the device as a whole and for the *Partner on iOS* application. (See If You Are New to iOS Devices 7.) In addition, Partner's **Location** features must be enabled in the **Nav** tab of *Partner on iOS*.

Here's How

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1. Open the **Nav** 54 tab.
2. Under **Location (Partner)**, slide the **Enable** switch to **ON**. All **Navigation (iOS Maps)** and **Naviation (Partner)** buttons are enabled. The **disabled** message under the switches disappears and your location coordinates (map coordinates first, then longitude and latitude on bottom) display.
3. Under **Location (Partner)**, tap the **Home View** button. The **Map** tab opens displaying your key map view. An arrow shows your location and direction.

See Yourself in Partner

Partner on iOS can display your position in relation to your current map view, or it

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can display the map in relation to your current position. In the first case the map stays put, and an arrow that represents you moves around as you do. In the second case, the arrow remains centered in the **Map** window, and the map pans as you move around.

Get a Suggested Route in your iOS-Provided Maps App

Partner on iOS links to the built-in iOS maps app, so you can find a path between your present location and any item on your Partner map. This feature requires an internet connection. For Wi-Fi only devices, a hotspot must be within range. 3G and Cellular devices can use Wi-Fi or a wireless data plan.

	See Your Location	Use the iOS-Provided Maps App
Wi-Fi models	• Location Services uses known Wi-Fi hotspots • No Internet connection required	Wi-Fi connection required
3G or Cellular models	• Location Services uses built-in aGPS (satellite signals plus known Wi-Fi hotspots) • No Internet connection required	Wi-Fi connection or data plan required

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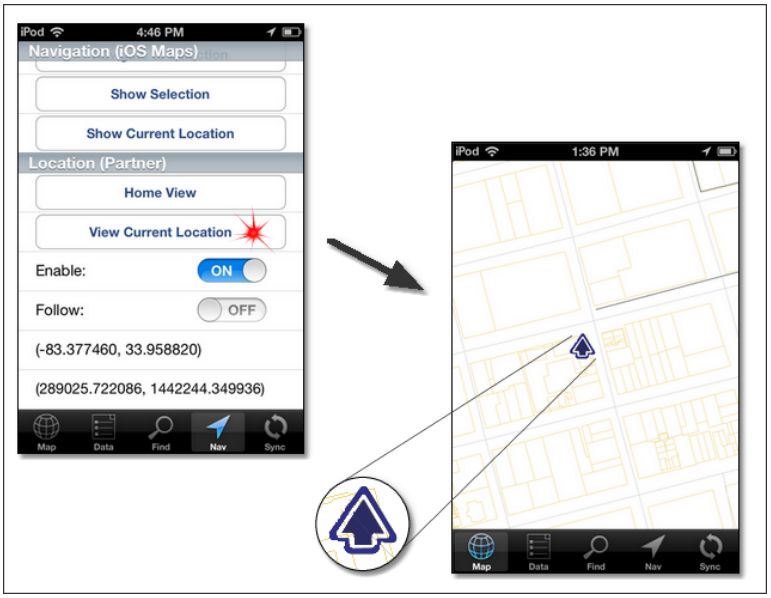
6.5.1 Pan to Your Location

See yourself in your Partner map by using the **View Current Location** button. The **Map** window pans to and centers on your location. An arrow represents you and shows where you are. The arrow changes position to reflect your movement each time your location information refreshes. The map does not pan with your movement.

Note — Due to the lack of an internal compass on the iPod touch, the arrow does not indicate direction.

Here's How

1. Enable Apple's **Location Services** 8.
2. Tap the **Nav** tab to open it.
3. Under **Location (Partner)**, turn on the **Enable** switch.
4. Under **Location (Partner)**, tap the **View Current Location** button. The **Map** tab opens centered on your location at your current zoom level. An arrow represents you and marks your location.



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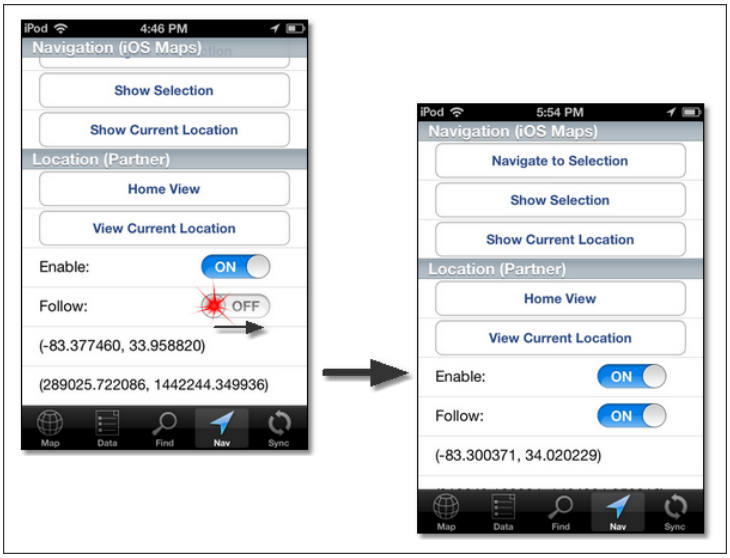
6.5.2 Track Your Position

You may display your position in relation to your current map view, or you may display the map in relation to your current position. In the first case the map stays put, and an arrow that represents you moves around as you do. (See Pan to Your Location 73.) In the second case, the arrow remains centered in the **Map** window, and the map pans as you move around, tracking your position. Turn on the **Follow** switch to track your position.

Here's How

1. Enable Apple's **Location Services** 8.
2. Tap the **Nav** tab to open it.
3. Under **Location (Partner)**, turn on the **Enable** 70 switch.
4. Under **Location (Partner)**, slide the **Follow** switch to **ON**.



5. Tap the **Map** tab to open it. The map centers on your location as you travel. An arrow shows your location and direction on the map.

Note — Due to the lack of an internal compass on the iPod touch, the arrow does not indicate direction.

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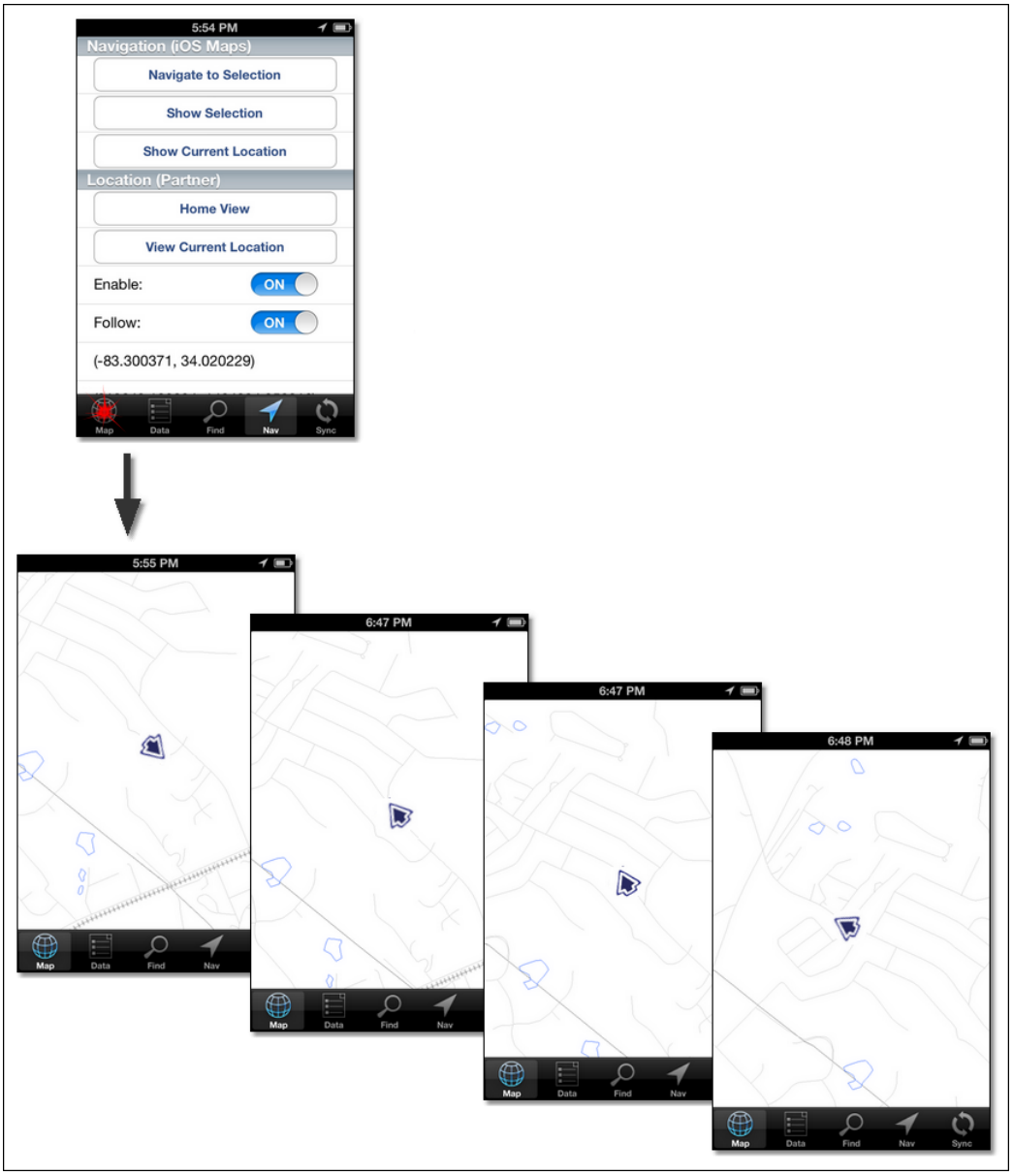

Note — If you pan away from your location (arrow) while the **`Follow`** switch is on, the **`Map`** window will re-center on the arrow whenever your location information refreshes. Slide the **`Follow`** switch to **`OFF`** when not in use.

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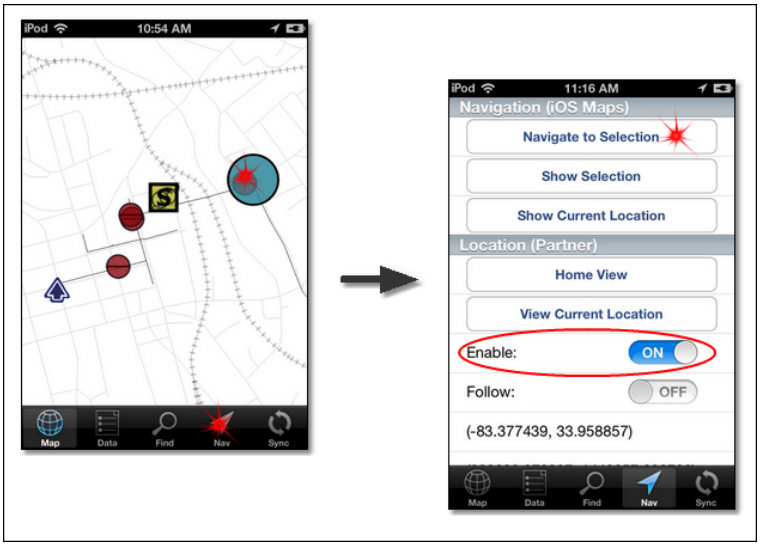
6.5.3 Find a Route

Partner on iOS links to the built-in iOS maps app, so you can find a path between your present location and any item in your Partner map. This feature requires an Internet connection. For Wi-Fi only models (iPod touch), a hotspot must be within range. 3G / Cellular models (iPhones) can use Wi-Fi or a wireless data plan.

Here's How

1. Enable Apple's Location Services 8.
2. Tap the **Map** tab to open it.
3. Navigate 62 or use the **Find** 65 **tab** to locate and select your Partner map item. (You must select an item in the Partner map to get a suggested route.)
4. Tap the **Nav** tab to open it.
5. Under **Location (Partner)**, turn on the **Enable** 70 switch.
6. Under **Navigation (iOS Maps)**, tap the **Navigate to Selection** button. The iOS-provided maps app opens. A green pin marks your location; a red pin marks your Partner map item. The suggested route is shown in blue.



To return to *Partner on iOS* from the Maps app, double click your device's Home button and select the Partner icon from your open apps.

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Troubleshooting

Problem: The **Navigate to Selection** button is not available.

Explanation: You must slide the **Location (Partner) Enable** switch to **ON** to have access to the **Navigation (iOS Maps)** buttons.

Problem: When I tap the **Show Selection** button under **Navigation (iOS Maps)** nothing happens. The iOS-provided maps app does not open.

Explanation: First you must select something in your Partner Map.

Problem: I turned on the **Enable** switch under **Location (Partner)**, but the message below states **disabled on device** and many of the navigation and location buttons are not available to me. What's wrong?

Explanation: Apple's **Location Services** is off. Go to **Settings>Privacy>Location Services** to turn them on.

Problem: **Navigate to Selection** opens the iOS-provided map, but only shows the location of my selected Partner map item. There is no suggested route and my current location is not shown. The **Location (Partner) Enable** switch is **ON**, but the message area is blank.

Explanation: You are without a network connection. Either you are out of range or Wi-Fi is disabled in your **Settings**.

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The iOS Map Options

Using the Navigate to Selection button of the **Nav** tab opens the iOS-provided Maps application. Your initial view shows you a suggested route on a map. You have the option of displaying directions as well as changing the type of map.

See the topic If You Are New to iOS Devices 7 to find out how to access the Apple User Guides. Information for using the Maps app is found there.

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Part 7. FAQ

Here are some *Partner in iOS* frequently asked questions and helpful tips. If you don't see your question, contact Partner 81 for the answer. This list will grow and benefit from your inquiries — so, don't be shy!

I'm having trouble viewing my screen. How do I adjust screen brightness?
Screen brightness controls for your device are found in Settings, Brightness & Wallpaper. For detailed instructions go to your User Guide, Basics, Using apps, Adjusting screen brightness.

I'm seeing strange things in my display, but I'm not sure how to describe it to Partner support. What should I do?
When submitting a visual problem with the *Partner on iOS* software, please do the following:

1. Create a screenshot of the issue by pressing the power and home buttons at the same time.
2. Open the Photos app.
3. Select the screenshot.
4. Email it to support@partnersoft.com with a description of the problem.

See your User Guide 7 if you need detailed instructions on any of these steps.

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Part 8. Useful Links

Partner on iOS web site FAQ: http://partnersoft.com/products/ios/FAQ/index.html

Apple: http://www.apple.com/

Partner: http://partnersoft.com/

Sales and Support: www.partnersoft.com/email_form/ios_viewer/index.html

Documentation: www.partnersoft.com/email_form/ios_documentation/index.html

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Index

- A -

About pane 21, 56
Apple User Guide topics 8
arrow 38, 39, 73, 74

- C -

Clear entry button 53
Control window 20
Current location coordinates 54

- D -

data 29, 32, 61, 62, 66
data display 22, 29, 32, 62, 66
Data tab 51
deselect 30, 64
directions 40, 76
downloading 18, 46

- E -

empty app 16, 44
empty Map window 16, 44
Enable switch 36

- F -

Find 30, 65
Find button 22
Find entry bar 24, 53
Find panel 20, 24, 30, 65
Find results list 24, 53
Find tab 53
Follow 39, 74
Follow switch 39, 40, 54, 74

- G -

Go button 22, 41
Google Maps 40, 76

- H -

Here button 22, 38
hide keyboard 18
Home button 22
Home View button 54

- I -

icon 13
install app 9
iOS-provided Maps app troubleshooting 41, 77

- K -

keyboard key 18

- L -

landscape view 19, 48
level of detail 24, 57
license requirements 16, 44
line 34, 69
load map 16, 44
location 35, 70
Location (Partner) buttons 54
Location Enable switch 36, 54
Location features switch 36
Location features switches 21, 54
Location pane 21
Location Services 38, 73

- M -

map data display 22, 52
map information 29, 32, 61, 62, 66
Map tab 50
map update 21, 56
Map window 19, 48, 50

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minimize keyboard 18

- N -

Nav tab 54
Navigate to Selection button 54, 76
navigation 24, 57
Navigation (iOS Maps) buttons 54
no maps installed 16, 44
number keyboard 31, 65

- O -

Operations window 19, 48

- P -

pan 24, 28, 57, 60
Partner Location features switch 36
Partner on iOS icon 13
portrait view 19, 48
portrait view, iPad 16

- R -

Remember switch 56
route 37, 40, 72, 76
routing 41, 76

- S -

search 30, 65
see data 29, 32, 61, 62, 66
select 29, 31, 61, 62, 66
select a line 34, 69
select a span 34, 69
selected item information 52
Selected Items button 52
Selected Items list 51
Selected Items panel 51
Selection button 21, 24
Selection Data 52
Selection panel 20, 22
Selection Stack 29, 33, 61, 68
Selection Stack buttons 22, 33, 52, 68
Selection Stack list 51
Settings button 22
Settings panel 20, 21
Show Current Location button 54
Show Selection button 54
software information 21, 56
software version 21, 56
span 34, 69
stacked symbols 29, 61
start viewer 13
Synch tab 56

- T -

tab bar 48
track 39, 74

- U -

unpack 18, 46
Update button 21, 56
update map 16, 19, 44, 48
update messages 18, 46
Update pane 21, 56
update progress bar 18, 46

- V -

View Current Location button 54, 73

- Z -

zoom 24, 25, 57, 58
zoom in 25, 58
zoom out 25, 58

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